



Ohme

# How to use your Ohme EV charger

A small guide to help  
you get started with  
your new Ohme charger.



# Setting up your charger

Step 1:

## Download the Ohme App from the App Store



Step 2:

## Create an account

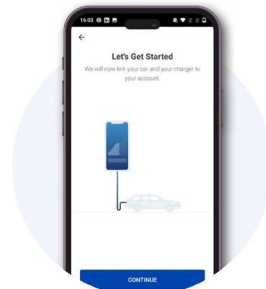
Download the Ohme app and tap “Create Account” to fill in your information or sign in with Google, Facebook, or Apple ID. If you want to use the app on multiple devices, sign in with email.



Step 3:

## Pair your charger

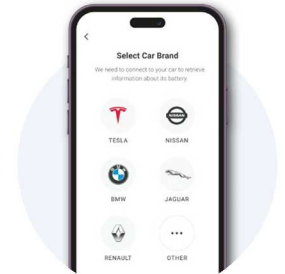
Scan the QR code on the base of your charger with your camera, or enter the serial number manually to link your charger to your Ohme account.



Step 4:

## Select your car

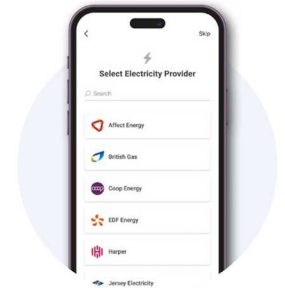
Choose your car in the app so Ohme can accurately calculate your charge sessions.



Step 5:

## Select your energy tariff

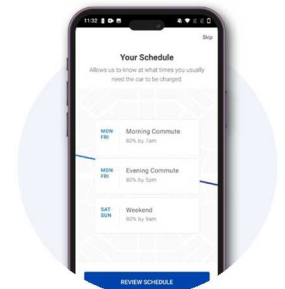
Choose your energy supplier and tariff from the list provided. Ohme can save you money by charging at the cheapest rates if you have a variable or time-of-use tariff. If your tariff isn't listed, you can create a custom tariff.



Step 6:

## Create your schedule

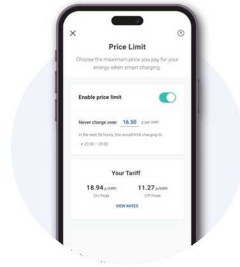
Set up a charge schedule to ensure your car has enough charge when you need it. You can create multiple schedules.



# Getting the most from your charger

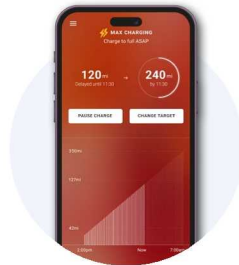
## Set a price cap

If you have a variable price tariff, you may wish to set a price cap to limit your charging to the cheapest rates. Maximise your savings by setting a price cap. This will ensure Ohme charges at the cheapest rates your tariff has to offer.

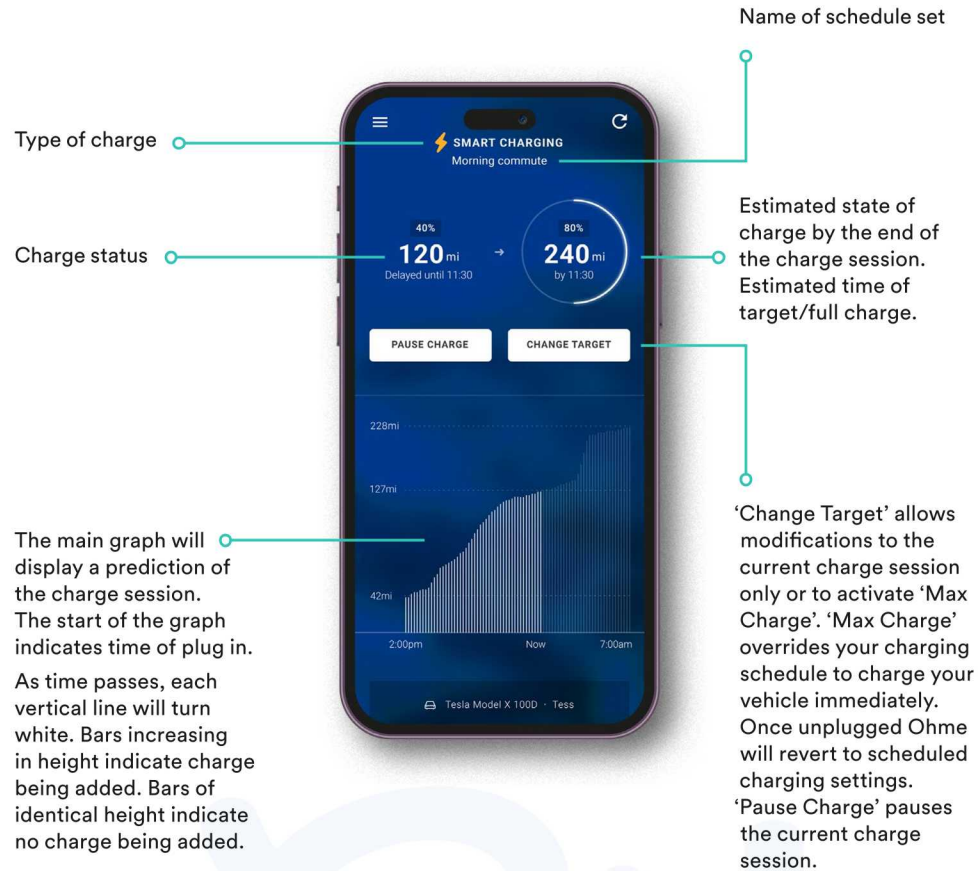


## Max charging

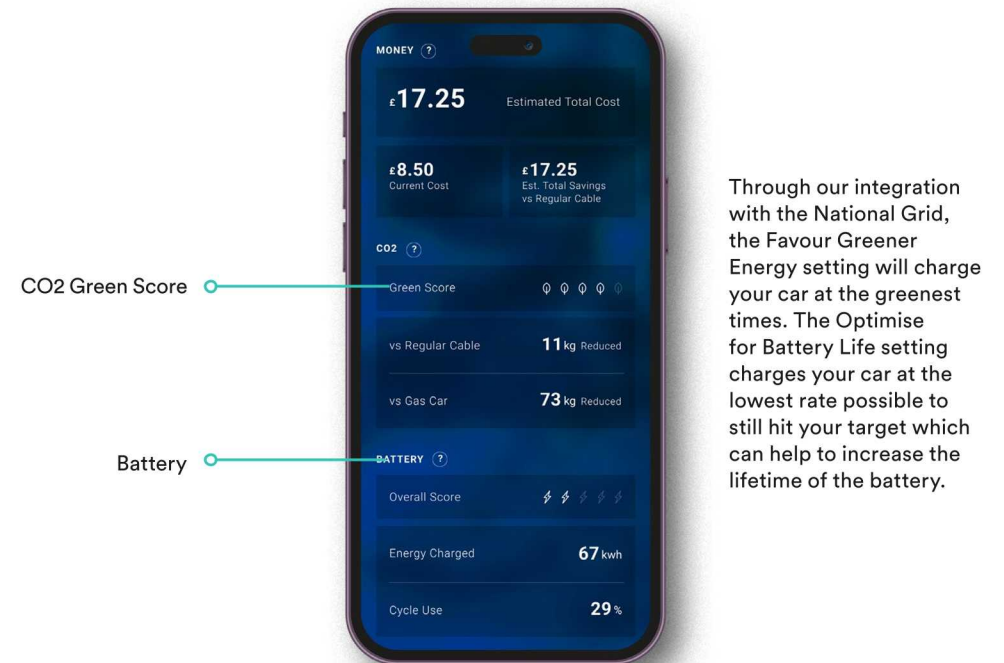
To charge your car as soon as possible, switch to “Max Charge” in the app. Once the car has been plugged in, tap ‘Change Target’ on the ‘Dashboard’ where you’ll see ‘Switch to Max Charging’. Slide the toggle to the right to enable the setting, and don’t forget to tap ‘Confirm’. Ohme will now set a ‘Charge to full ASAP’ schedule. The Max Charge will end once you’ve unplugged.



# Exploring the dashboard



# Exploring the app settings



# Controlling your charger

There are three buttons on the front of your charger:

▶ Play, ⏸ Pause and ⏹ Stop. You can use these buttons to control your charging via the following actions

## Smart charge:

Press ▶ Play

## Max Charge:

Hold ▶ Play for 3 seconds

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## Pause max charge session:

Press ⏸ Pause (press ▶ Play to resume the session in the same charging mode)

## Delay max charge session:

Hold ⏸ Pause for 3 seconds to increase the charge session delay by 2 hours (up to 8 hours)

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## Cancel charge session:

Press ⏹ Stop

## Reboot charger:

Hold ⏹ Stop for 3 seconds

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## Enable/accept remote configuration request:

Hold ▶ Play, ⏸ Pause and ⏹ Stop for 5 seconds

# Understanding the indicator lights

The lights on the front of the Ohme ePod indicate its status. You'll see 7 different colours - green, blue, yellow, white, purple, orange and red - on the front of your Ohme ePod and you can see what each of these colours indicates in the Ohme app.

If you notice a fault is being indicated, contact Ohme Customer Care via [help@ohme-ev.com](mailto:help@ohme-ev.com)





## Contact details

### UK

#### Address

Wellington House  
125-130 The Strand  
London  
WC2R 0AP

#### Telephone

+44 (0)20 3375 1586

#### Email

**Support:** [help@ohme-ev.com](mailto:help@ohme-ev.com)

### Ireland

#### Address

74 Penrose Wharf  
Penrose Quay  
Cork  
Republic of Ireland

#### Telephone

+353 21 601 0311

#### Email

**Support:** [help@ohme-ev.com](mailto:help@ohme-ev.com)

