

Pub Noise Management Plan

The Royal Arms, Main Street, Sutton Cheney, Near Nuneaton, Leicestershire

This Noise Management Plan (NMP) has been prepared to minimise the impact of noise and disturbance arising from the operation of The Royal Arms on nearby existing and proposed residential properties.

1. Management Responsibility

The Designated Premises Supervisor (DPS), Site Manager or appointed Duty Manager shall be responsible for implementing and monitoring this Noise Management Plan.

2. Primary Noise Sources

Potential sources of disturbance include customer voices, outdoor seating areas, smoking areas, deliveries and servicing activities, refuse and bottle handling, vehicle arrivals and departures and fixed plant and equipment where installed. No amplified music or live entertainment forms part of this management plan.

3. Operational Noise Control Measures

External seating shall be positioned away from residential boundaries where practicable. No external amplified music shall be permitted. Management shall monitor noise levels and respond to complaints where necessary.

4. Smoking Area Management

Smoking areas shall be carefully managed to minimise disturbance. Clear signage shall request customers to respect neighbouring residents and minimise noise.

5. Music and Entertainment Controls

No amplified music, live music, public address systems or externally broadcast entertainment are proposed as part of the operation of The Royal Arms. Doors and windows shall be managed appropriately to minimise noise breakout and protect neighbouring residential amenity.

6. Customer Arrival and Dispersal

Management procedures shall encourage customers to arrive and depart quietly. Congregation outside residential properties shall be discouraged.

7. Deliveries, Collections and Servicing

Deliveries, refuse collection and bottle disposal shall be managed to minimise disturbance to neighbouring properties.

8. Plant and Equipment

No external mechanical plant is proposed as part of the development. The development does not include air source heat pumps, air conditioning units, refrigeration condensers, external extraction equipment or other fixed plant capable of generating noise at nearby residential receptors.

9. Acoustic Mitigation Measures

No acoustic fencing, acoustic barriers or landscape noise screening measures are proposed. Noise mitigation will be achieved through acoustic insulation, acoustic plasterboard systems, double-glazed windows, acoustic trickle ventilators and mechanical extract ventilation where required.

10. Complaints Procedure

A complaints log shall be maintained and all complaints investigated promptly. Corrective action shall be implemented where necessary.

11. Staff Training

Staff shall receive training relating to noise awareness, customer dispersal management and complaints handling procedures.

12. Monitoring and Review

This Noise Management Plan shall be reviewed periodically and updated where required in response to operational changes, complaints or Local Authority requirements.