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Castlemead Medical Centre

Hill Street, Hinckley

DRAFT TRAVEL PLAN

December 2009

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CASTLEMEAD MEDICAL CENTRE, HILL STREET, HINCKLEY

DRAFT TRAVEL PLAN

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DRAFT TRAVEL PLAN

CASTLEMEAD MEDICAL CENTRE, HILL STREET, HINCKLEY

1. INTRODUCTION

1.1 What is a Travel Plan?

A Travel Plan is a way of managing how people travel to a particular area or organisation. It may consist of a single initiative, such as encouraging car sharing or may use a co-ordinated package of measures to encourage different ways of travelling. Whatever initiatives an organisation chooses to introduce they will be unique to that site.

Castlemead Medical Centre is located in Hill Street, Hinckley, to the east of Hinckley and District hospital. The centre currently has a gross floor area of $522m^2$. There is a proposal to increase the floor space by $95m^2$ to provide a total floor space of 617^2. This Draft Travel Plan represents some ways to manage travel to the whole site.

This Draft Travel Plan will address:

- staff travel to and from the workplace
- staff travel made during the course of company business
- travel by visitors to the site
- deliveries to and from the site

This Draft Travel Plan will include initiatives that can reduce the number of people who drive alone. These can include:

- promoting public transport, walking and cycling
- managing use of the car by reducing the demand for and use of car parking spaces, encouraging car sharing and considering how employees travel on business
- introducing alternative working practices, including working from home and possibly compressed working weeks

The task of Travel Plan Co-ordinator for the site will be undertaken by the Practice Manager, Alison Ellis, and this person will be able to influence travel to and from the site.

1.2 Stages of Travel Plan Development

To develop a Travel Plan an organisation needs to understand how people travel. A travel survey has been carried out amongst staff and also visitors to the centre.

Leicestershire County Council is keen to promote sustainable transport and the Council's Sustainable Travel Team will be consulted in the development from this Draft Travel Plan to a final Travel Plan. Castlemead Medical Centre intends to join the County's Travelwise Award Scheme.

The Travel Plan will develop and change over time and there are a number of effective ways to keep the momentum going. Regular monitoring will be undertaken to determine the effectiveness of the Travel Plan.

1.3 The benefits of a Travel Plan

A Travel Plan will provide many benefits to Castlemead Medical Centre, including employees, visitors and the local community. The following summarises the main benefits from the development and implementation of a Travel Plan.

1.3.1 Benefits for employees at the site

- reduction in travel costs
- health benefits from walking and cycling
- creation of a level playing field for all employees, thereby enabling more people to be able to apply for jobs
- provision of travel choice through increasing travel and working options

1.3.2 Benefits for visitors to the site

- provision of more travel options for non-car users

1.3.3 Benefits for the community

- reduction of congestion locally and further afield
- improvement of air quality and reduction of road accidents and noise

2.0 BACKGROUND

Leicestershire County Council has requested that a Draft Travel Plan is prepared to support the planning application submission.

2.1 Site location and existing conditions

Castlemead Medical Centre is located off Hill Street in the centre of Hinckley. Vehicular access to the site is directly off Hill Street, which is one-way with access only from the south via Mount Road. Immediately to the south of the site is the Maples Medical Practice and to the west (the rear of the site) is Hinckley and District Hospital.

The existing site consists of offices, treatment rooms, consulting rooms and waiting areas and accommodates 20 staff.

There are currently 37 car parking spaces within the site. The proposed extension to the centre will reduce these numbers by two from 37 to 35.

2.2 Proposed extension to Castlemead Medical Centre

The proposed development will provide a new pharmacy, a dispensary room that will replace two consulting rooms and three new consulting rooms, as shown on the General Arrangement Plan No. DBL309/03 Rev. G, included in the Appendix. The three consulting rooms will be located at the northern end of the building and will be built on an existing parking area that has two car parking spaces. The new consulting room extension is provided as a replacement for those lost to the alterations involved in providing the new pharmacy, with a net gain of one additional consulting room. The pharmacy measuring 4.4m x 9.4m will be an extension to the current building and will be constructed over an existing parking area for six cars. These parking spaces will be re-located in the same area, but re-sited about four metres further east. This re-location can be accommodated without affecting any other parking at the centre.

The new dispensing pharmacy will provide a dedicated service for patients of the Castlemead Medical Centre, and may also be used by patients from the adjacent Maples Medical Practice or from Hinckley District Hospital located to the rear of the centre. It is not anticipated that this pharmacy will not attract users from further afield and thus generate little requirement for additional parking. Indeed, it is likely to reduce traffic and parking issues where currently patients have to travel onwards to other pharmacies off-site.

2.3 Existing facilities for pedestrians, cyclists and public transport users

The following sections outline the existing facilities for non-car uses either working at or visiting the Castlemead Medical Centre.

2.3.1 Existing facilities for pedestrians and cyclists

The existing provision for pedestrians to the Castlemead Medical Centre is very good being close to Hinckley Town Centre. Almost all of the urban area of Hinckley is within 3km (under 2 miles) of the site.

Pedestrian links from the town centre along Hill Street are excellent. Other footways link to the bus station and railway station, which are both within 0.8km (0.5mile).

Existing provision for cyclists is not as good. Hinckley & Bosworth Borough Council have produced a Cycling Network Plan for the area, but very little of this plan has been implemented as yet.

There are no current cycle parking facilities at the centre.

2.3.2 Existing public transport facilities

The site is well served by public transport, both bus and rail. There are several bus routes covering most of the Hinckley area, as well as the surrounding villages that are operated by Centrebus. Most of these run through the bus station on Waterloo Road, which is just 500 metres from the Castlemead Medical Centre. There are also bus stops for some of these routes on Station Road and London Road that are less than 400 metres from the centre. There is also a hospital bus service with a bus stop on Hill Street about 50 metres north of the centre.

These local bus services cover the areas of Burbage, Sketchley, Three Pots, Hollycroft, Wykin, Middlefield, Stoneygate and Lash Hill. Other services operate wider afield to the villages of Stoke Golding, Barwell, Earl Shilton and Stoney Stanton.

Hinckley Railway Station off Southfield Road is approximately 0.8km (0.5mile) from Castlemead Medical Centre. This is about a 10 minute walk. A number of train services are operated by Cross Country Trains to local destinations such as Nuneaton, Narborough, South Wigston, Leicester, Coventry and Birmingham. These trains run every hour and every 30 minutes during the peak hours. Other trains operate to further destinations such as Cardiff, Bristol and Nottingham.

A copy of the Bus Guide and Map for Hinckley is provided in the Appendix.

3.0 EXISTING STAFF TRAVEL PATTERNS TO THE SITE

In order to formulate this Draft Travel Plan a survey has been carried out amongst the existing staff to establish the following:

- their existing travel patterns
- why they travel as they do
- what prevents them travelling by more sustainable means
- what staff think Castlemead Medical Centre could do to make it easier to travel by more sustainable means

The survey was carried out in September/October 2009 and completed by 17 staff, (85%) with the main results shown below.

3.1 Existing Staff Travel Patterns

Travelling to Work

- 0% Bus
- 76% Car driver single occupancy
- 12% Car driver multiple occupancy
- 0% Car passenger
- 6% Walk
- 6% Cycled

Arrival Times

- 82% arrive at the office between 8:00-9:00am
- 18% arrived after 9:00am

Business Travel

- 53% of staff made business trips in previous month
- 95% of business trips were made by a driver on their own
- 5% of drivers with others
- 5% as car passengers
- 0% were made using public transport

3.2 Why do people travel as they do?

The five main factors were:

- Needing to have their car at work to use on business trips
- Need to drop off children at school or nursery
- Greater flexibility of working hours
- No bus or train service
- Lack of cycle lanes and secure cycle storage

Almost 60% of staff said they would consider other options of travel.

3.3 What prevents people travelling by sustainable modes?

- Living in a remote location with other modes not available
- Requiring car at work for business use
- Distance to travel to office
    - 18% travel over 10 miles
    - 24% travel between 5 and 10 miles
    - 41% travel less than 2 miles

Type of car user

- 53% essential user – regularly use car for business trips
- 47% office based – do not usually use car for business
- 0% use company vehicle

3.4 Where do staff park while at the Medical Centre?

- 88% park in staff car park at rear of building
- 6% park in a nearby street
- 6% walk, and do not park

29% said they would be interested in working from home more often, if possible.

3.5 What do staff think Castlemead Medical Centre could do to make it easier to travel by more sustainable modes?

Walking and Cycling

- 18% thought a small incentive each day you do not drive would help.
- 53% would like the centre to provide secure cycle parking.
- 12% would like to see a drying room and lockers.
- 12% would like to see showers and changing rooms.

Public Transport

- 12% thought a small incentive each day you do not drive would help.
- 24% thought that reduced staff costs on public transport would help.
- 18% additional bus services from Broughton Astley and Sharnford.

Car Sharing

- 24% would like a car share database to help find partners.
- 12% Free taxi trip home if car driver becomes unavailable.

Over 50% of staff said it would not be possible to use other forms of transport. About 30% of staff indicated it would be very or quite easy to walk or cycle to work.

4.0 VISITOR TRAVEL PATTERNS TO THE SITE

One of the key issues for the Medical Centre is car parking and the ability to cater for visitors/patients to the Medical Centre. At the same time as the staff travel survey, visitors to the centre have been encouraged to complete a shortened questionnaire (if they had time) to establish the following:

- their existing travel patterns
- could they travel by more sustainable means
- what visitors think of parking at Castlemead Medical Centre

The survey was carried out in September/October 2009 and completed by 20 visitors to the centre, with the conclusions shown below.

4.1 Existing Visitor Travel Patterns

Visitors to the Medical Centre in the last six months

- 95% of those attending had visited the centre at least twice
- 60% had visited the centre at least once a month
- 20% had visited the centre twice every month

Travelling to the Medical Centre

- 0% by bus
- 65% car driver single occupancy
- 15% car driver multiple occupancy
- 10% car passenger
- 10% walked
- 0% cycled

Only 5% of those who completed the forms had any mobility difficulty.

Distance Travelled

- 60% travelled less than 1 mile
- 30% travelled between 1 and 2 miles
- 10% travelled over 2 miles

4.2 Could visitors travel to the Medical Centre by more sustainable transport?

The five main findings were:

- 50% said they could very easily walk
- 40% said they could quite or very easily have cycled
- 40% said they could quite or very easily have car shared
- 15% said they could travel by bus
- 40% of car drivers said that it would not be possible to travel by other means

4.3 Parking at the Medical Centre

- 90% of visitors parked in the Medical Centre car park
- 10% of visitors walked
- 85% found parking at the centre either easy or very easy
- 10% found parking at the centre difficult sometimes

5.0 OBJECTIVES AND TARGETS

5.1 Objectives

The main objectives of this Draft Travel Plan for Castlemead Medical Centre are to:

- encourage sustainable travel to and from the site
- provide alternatives to car travel
- discourage single occupancy car travel

The main benefits that a Travel Plan will bring to Castlemead Medical Centre are:

- provide good non-car travel options for employees, residents and visitors to the site
- reduce traffic congestion near the site

Castlemead Medical Centre will join Leicestershire County Council's Travelwise Award Scheme to develop this Draft Travel Plan into a final version.

5.2 Targets

In order to focus the Travel Plan a number of targets have been set to reduce the reliance on the car as the main means of transport to the site. The targets will need to be realistic and achievable and must be capable of being monitored.

The following are targets for trips to and from the site by staff.

	existing travel modes	short term	medium term	long term
Staff				
car	76%	64%	58%	52%
walk	6%	12%	12%	12%
cycle	6%	6%	12%	12%
public transport	0%	0%	0%	6%
car-share	12%	18%	18%	18%
Total	100%	100%	100%	100%

Table 1A

6.0 PROPOSED ACTION

In order to meet these targets a series of initiatives are proposed which will contribute to the required changes to the way people travel to and from the site.

6.1.1 Encouraging walking

Walking is cheap, healthy, flexible and a realistic travel choice for short journeys. The scope for encouraging people to walk to work varies widely depending on the workplace location, type of site and characteristics of the workforce.

The location of Castlemead Medical Centre close to Hinckley's Town Centre makes walking a viable form of transport.

6.1.2 How will Castlemead Medical Centre encourage walking?

Castlemead Medical Centre will encourage walking by:

- Raising awareness of the health benefits of walking through promotional material.
- Producing a map showing safe walking routes, indicating distances and times to the most common destinations near to the site; ie bus and train stations.
- Ensuring that pedestrian routes within the site are direct, well marked and well maintained.
- Ensuring that any signposting for pedestrians is clear.
- Liaising with Leicestershire Council about improving routes near the site.
- Providing cloakroom facilities with storage lockers for employees working on the site.

6.2.1 Encouraging cycling

Cycling is also relatively cheap, healthy, flexible and a realistic travel choice for regular journeys of up to about six miles. The scope for encouraging people to cycle to work varies widely depending on the routes to the site, weather, type of site and characteristics of the workforce.

6.2.2 How will Castlemead Medical Centre encourage cycling?

Castlemead Medical Centre will encourage the level of cycle use for commuting and short business trips by:

- Improving the existing cycle parking within the car park by installing new cycle stands, as indicated on Drawing No. DBL309/03 Rev. G.
- Providing lockers, changing/drying facilities and showers within the site. One shower cubicle is already provided within the female cloakroom.
- Producing a cycle map identifying potentially safe cycle routes. It may be possible to gain permission to use Leicestershire County Council's cycle map.
- Liaising with Leicestershire Council to identify the potential for improving cycle links to the town centre.
- May consider offering financial incentives such as interest-free bicycle loans, discounts for bicycle purchase and preferential cycle insurance rates.

6.3.1 Encouraging use of public transport

The site is reasonably well situated for access by public transport (both bus and rail).

6.3.2 How will Castlemead Medical Centre encourage the use of public transport?

Castlemead Medical Centre will encourage the use of public transport by:

- Producing publicity material that emphasises the excellent public transport access.
- Providing maps and timetables for bus and rail.
- May consider offering subsidised season tickets.

6.4.1 Encouraging car sharing to reduce car use

Car sharing is when two or more people travel together for their journey to work by car and share the running and car parking costs associated with that journey.

6.4.2 How will Castlemead Medical Centre encourage car sharing?

There are a number of ways in which Castlemead Medical Centre could encourage car sharing including:

- Guaranteeing parking spaces for car sharers within the site.
- Encouraging all employers on the site to maintain a register of those willing to car share.
- Joining Leicestershire County Council's Share-A-Lift scheme. This database will enable staff to find other people working nearby who are prepared to car share.
- Guaranteeing a lift home for staff in an emergency.

6.4.3 Managing car parking to reduce car use

The availability of a free car parking space is one of the main influences on people bringing their car to work. One of the most effective ways of achieving mode shift away from the car is through the introduction of stricter car park management.

6.4.4 How will Castlemead Medical Centre manage its parking?

Car park management can take a number of forms. Castlemead Medical Centre will consider some of the following:

- Introducing a permit system so that the car park is not used by other town centre commuters.
- Introducing eligibility criteria restricting who is able to park on the site.
- May consider providing financial incentives for those choosing not to park.
- Reserving spaces close to the entrance to the building for car sharers.

6.4.5 Other ways to discourage car use

There are a number of other ways that Castlemead Medical Centre could further reduce car use to the site.

6.4.6 How will Castlemead Medical Centre discourage car use?

Travel to work

Castlemead Medical Centre will examine work practices with a view to reducing travel to work. This will include as:

- The possibility of working from home more often for certain staff.
- The possibility of introducing a compressed working week for certain staff.

Business travel
Organisations can do a number of things to lessen the impact of their business travel on themselves and the wider area and environment, such as:

- Reducing the need to travel for business purposes e.g. using video, data or tele-conferencing wherever possible.
- Reducing the amount of business mileage travelled by car e.g. reducing the number of company cars, encouraging car sharing etc.
- Encouraging greener business travel e.g. using bicycles, public transport etc.

Encouraging sustainable travel by directly targeting individuals
This approach is based on empowering individuals by providing localised information, advice and encouragement relevant to their unique situation. Personalised journey planners could include:

- Providing maps showing the location of bus stops.
- Providing information on how and where to buy tickets.
- Providing information on the cost of various ticket options.
- Providing timetable information.

All employees should receive this information in a pack. Free journey planning could be offered for specific journeys.

Visitors
The degree to which visitors can be encouraged to use environmentally friendly modes for travel depends on the location of the organisation in respect to public transport services and on whether the visitors are usually 'invited' or arrive 'on-spec'. Castlemead Medical Centre is are well situated for non-car access.

Castlemead Medical Centre could produce "where to find us" maps mentioning the limited car parking available and explaining all the other means of access in detail.

7. FINALISING AND IMPLEMENTING THE TRAVEL PLAN

The Travel Co-ordinator will need to work in partnership with the Leicestershire County Council's Sustainability Team to move this Draft Travel Plan to a final document. Regular monitoring of the plan will be undertaken during the first three years in order to determine the success or otherwise of the measures and identify potential for improvement.

7.1 Consultation

It is important to involve all staff in the development of the Travel Plan. All staff have already been involved in the travel survey and are therefore aware of the intention to develop a Travel Plan.

The appropriate mechanism for involving employees and visitors will be determined by the means of communication available within the organisation. It is proposed that consultation will be undertaken via the following:

- discussions with small groups to explore any problems and opportunities
- e-mail
- internal newsletter
- noticeboards
- posters and leaflets
- letters attached to payslips for employees

The output from the consultation will then be used to complete the Travel Plan. Whenever consultation has taken place, it is important to feedback the results and outcomes to all employees and make visitors aware of any changes that may affect them.

8. MONITORING THE TRAVEL PLAN

8.1 The need to monitor

The initial travel survey was carried out in September/October 2009.

The effectiveness of specific agreed measures or initiatives will be measured to ensure that they are contributing to meeting the targets.

8.2 Method of monitoring

To determine the overall effect of the Plan, it is proposed to undertake surveys that would address the following issues:

- How do employees currently travel?
- Has this changed since the last staff travel survey?

It is proposed to ask the same questions as with the original survey, so that comparisons can be drawn with the earlier data. For consistency the survey would be conducted at the same time of year as the initial survey, or if appropriate, the same date.

The survey data will then be analysed and compared to previous survey results to show how much progress has been made, and how close Castlemead Medical Centre is to achieving the targets. It may be necessary to reconsider the targets in light of the new data.

To measure the progress of the Travel Plan, it is proposed that the survey would be reviewing the following issues:

- Which areas offer the greatest potential for change?
- Was the initiative implemented by the target date?
- How well used is each scheme/initiative?
- What change in travel behaviour has occurred as a result of the initiative?
- How much did it cost to introduce?
- What do users and non-users think of the scheme?

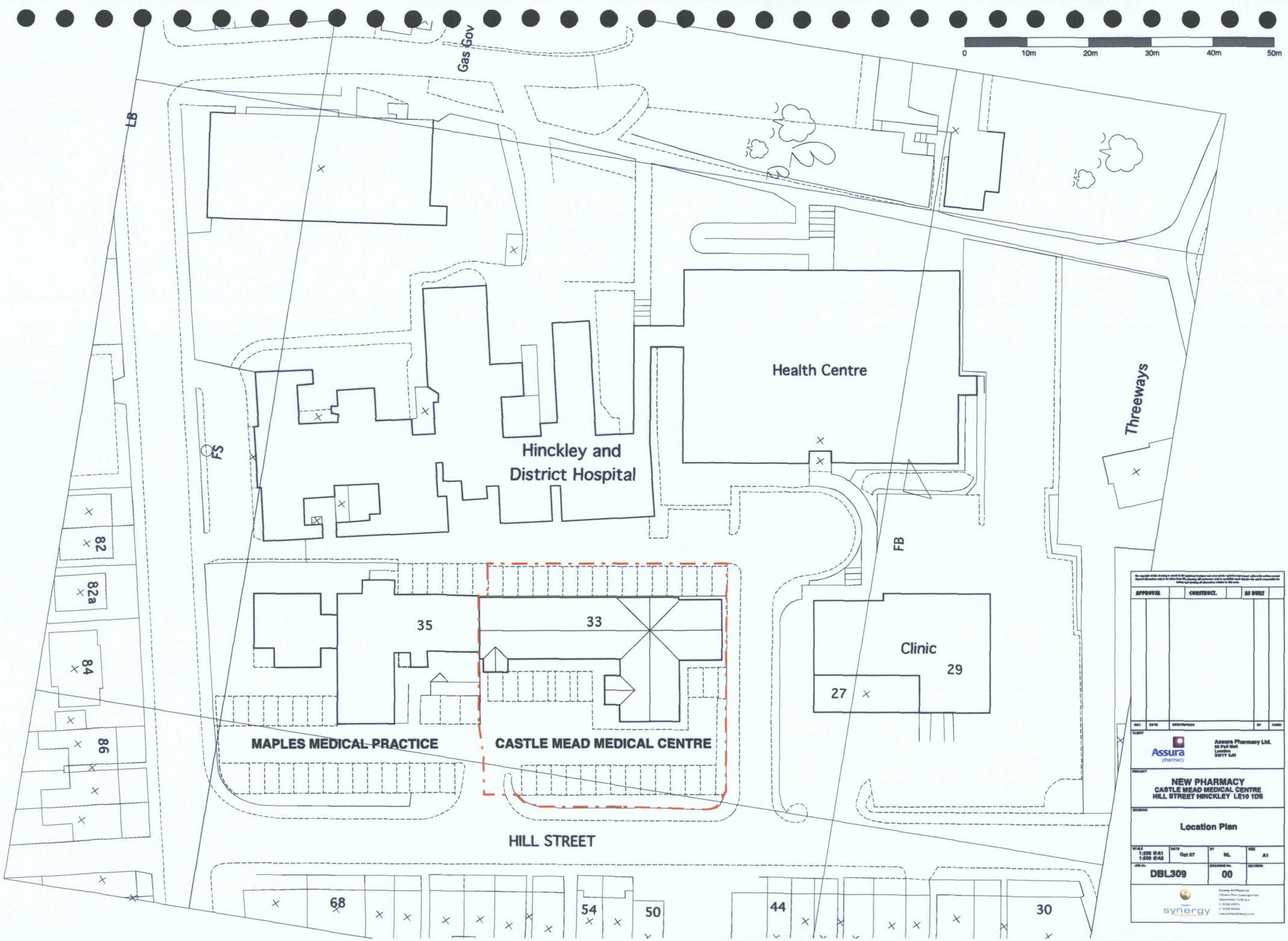
9. SUMMARY

It is proposed to introduce a Travel Plan for Castlemead Medical Centre in Hill Street, Hinckley. This document is a Draft Travel Plan which will be refined in conjunction with Leicestershire County Council's Sustainability Team to produce a final version of the Travel Plan.

The Travel Plan will be developed in order to:

- reduce the number of single occupancy cars to the site
- encourage more people to use public transport
- encourage more people to walk and cycle to the site

APPENDIX



0
10m
20m
30m
40m
50m
Gas Gov
LB
FS
Hinckley and
District Hospital
Health Centre
Threeways
FB
82
82a
84
86
35
33
Clinic
29
27
MAPLES MEDICAL PRACTICE
CASTLE MEAD MEDICAL CENTRE
HILL STREET
68
54
50
44
30
APPROVAL
CONSTRUCT.
AS BUILT
REV.
DATE
DESCRIPTION
BY
CHKD.
CLIENT
Assura pharmacy
Assura Pharmacy Ltd.
50 Pall Mall
London
SW1Y 5JH
PROJECT
NEW PHARMACY
CASTLE MEAD MEDICAL CENTRE
HILL STREET HINCKLEY LE10 1DS
DRAWING
Location Plan
SCALE
1:250 @A1
1:500 @A3
DATE
Oct 07
BY
NL
SIZE
A1
JOB No.
DBL309
DRAWING No.
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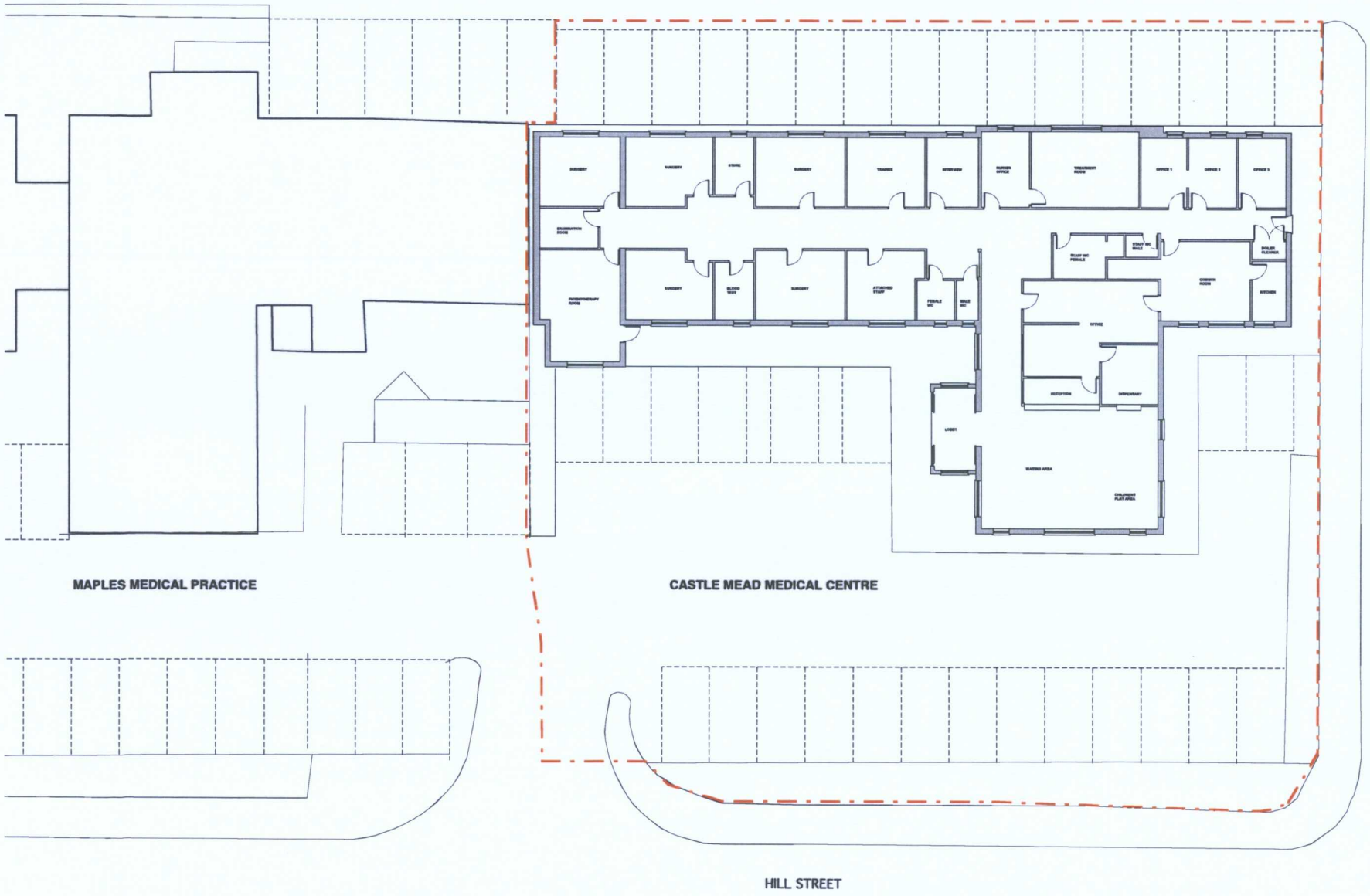
REVISION
synergy



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APPROVAL		CONSTRUCT.		AS BUILT	
REV.	DATE	DESCRIPTION		BY	CHKD.

CLIENT

Assura pharmacy

Assura Pharmacy Ltd.
50 Pall Mall
London
SW1Y 5JH

PROJECT

NEW PHARMACY
CASTLE MEAD MEDICAL CENTRE
HILL STREET HINCKLEY LE10 1DS

DRAWING

EXISTING LAYOUT

SCALE	DATE	BY	SIZE
1:50	Oct 07	NL	A1

JOB No.	DRAWING No.	REVISION
DBL309	01	

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Synergy Architects Ltd
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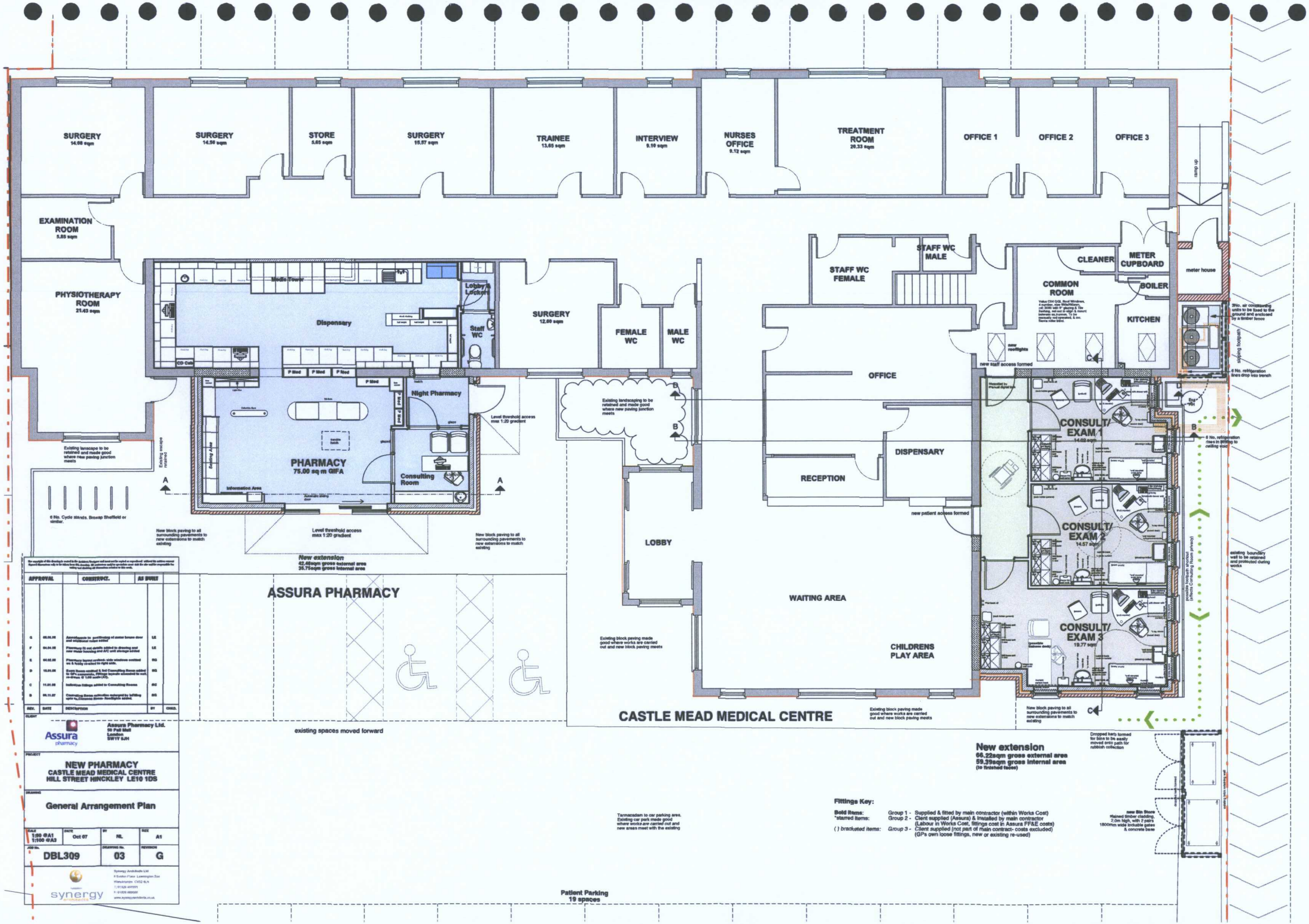

SURGERY 14.08 sqm
SURGERY 14.58 sqm
STORE 5.65 sqm
SURGERY 19.57 sqm
TRAINEE 13.65 sqm
INTERVIEW 9.19 sqm
NURSES OFFICE 9.12 sqm
TREATMENT ROOM 20.33 sqm
OFFICE 1
OFFICE 2
OFFICE 3
ramp up
EXAMINATION ROOM 5.85 sqm
PHYSIOTHERAPY ROOM 21.43 sqm
Media Tower
Dispensary
Lobby/ Locker
Staff WC
SURGERY 12.60 sqm
FEMALE WC
MALE WC
Night Pharmacy
PHARMACY 75.00 sq m GIFA
Consulting Room
Information Area
Existing landscape to be retained and made good where new paving junction meets
Existing escape retained
Level threshold access max 1:20 gradient
6 No. Cycle stands. Broxap Sheffield or similar.
New block paving to all surrounding pavements to new extensions to match existing
New extension 42.46sqm gross external area 36.75sqm gross internal area
ASSURA PHARMACY
existing spaces moved forward
STAFF WC FEMALE
STAFF WC MALE
CLEANER
METER CUPBOARD
meter house
COMMON ROOM
BOILER
KITCHEN
new rooflights
new staff access formed
OFFICE
RECEPTION
DISPENSARY
new patient access formed
LOBBY
WAITING AREA
CHILDRENS PLAY AREA
CONSULT/ EXAM 1 14.02 sqm
CONSULT/ EXAM 2 14.57 sqm
CONSULT/ EXAM 3 19.77 sqm
3No. air conditioning units to be fixed to the ground and enclosed by a timber fence
sipping footpath
6 No. refrigeration lines drop into trench
6 No. refrigeration risers in building to ceiling void
existing boundary wall to be retained and protected during works
possible Hatch to Pharmacist (affects Consulting Room privacy)
CASTLE MEAD MEDICAL CENTRE
Existing block paving made good where works are carried out and new block paving meets
New block paving to all surrounding pavements to new extensions to match existing
Dropped kerb formed for bins to be easily moved onto path for rubbish collection
new Bin Store stained timber cladding, 2.0m high, with 2 pairs 1800mm wide lockable gates & concrete base
New extension
66.22sqm gross external area
59.39sqm gross internal area
(to finished faces)
Fittings Key:
Bold Items: Group 1 - Supplied & fitted by main contractor (within Works Cost)
*starred Items: Group 2 - Client supplied (Assura) & installed by main contractor (Labour in Works Cost, fittings cost in Assura FF&E costs)
( ) bracketed items: Group 3 - Client supplied (not part of main contract- costs excluded) (GPs own loose fittings, new or existing re-used)
Tarmacadam to car parking area. Existing car park made good where works are carried out and new areas meet with the existing
Patient Parking 19 spaces
APPROVAL
CONSTRUCT.
AS BUILT
G 05.06.08 Amendments to positioning of meter house door and additional notes added LE
F 04.04.08 Pharmacy fit out details added to drawing and new meter housing and A/C unit storage added LE
E 06.02.08 Pharmacy layout redrawn with windows omitted on A Notes re-ordered for right side. RG
D 18.01.08 Exam Rooms omitted & 3rd Consulting Room added to GP's requirements. Fittings layouts amended to suit re-drawn @ 1:50 scale (A1). RG
C 11.01.08 Indicative fittings added to Consulting Rooms RG
B 05.11.07 Contracting Rooms extension enlarged by infilling upto the Common Room. Rooflights added. RG
REV. DATE DESCRIPTION BY CHKD.
CLIENT
Assura pharmacy
Assura Pharmacy Ltd. 50 Pall Mall London SW1Y 5JH
PROJECT
NEW PHARMACY
CASTLE MEAD MEDICAL CENTRE
HILL STREET HINCKLEY LE10 1DS
DRAWING
General Arrangement Plan
SCALE 1:50 @A1 1:100 @A3
DATE Oct 07
BY NL
SIZE A1
JOB No. DBL309
DRAWING No. 03
REVISION G
synergy architects
Synergy Architects Ltd
9 Station Place Leamington Spa Warwickshire CV32 5LN
T: 01926 450001
F: 01926 886922
www.synergyarchitects.co.uk

Useful Contacts

Bus Enquiries

traveline
public transport info
0871 200 22 33
www.traveline.info
BT callers charged 10p per min plus 6p set-up fee per call. Mobile and other provider's charges vary.

For all bus information contact **traveline** **0871 200 22 33** between **07.00 - 21.00 Monday - Sunday**

Concessionary travel for people aged 60+ and disabled travellers

The English National Concessionary Travel Scheme offers free off peak travel on local bus services in all parts of England. Leicestershire pass holders may also be entitled to peak hour concessions on journeys starting in Leicestershire and to concessions for local train journeys. Some people who cannot use buses, due to disability or location, may alternatively qualify for travel vouchers accepted by some local taxis. For further details, call **0116 305 0002.**

Community Transport in and around Hinckley and Bosworth

For older or disabled people who cannot use ordinary buses, Hinckley and Bosworth Community Transport offers a social offers a social car scheme and accessible mini-bus services. Further details may be obtained by telephoning **01455 250 462.**

National Rail Enquiries

08457 48 49 50
www.nationalrail.co.uk

Centrebus

0116 246 0030 www.centrebus.co.uk

Stagecoach in Warwickshire

Customer Services: **01788 535 555**
www.stagecoachbus.com

Comments & Suggestions

We welcome your views on this publication and local bus services.

Write to us at:
Passenger Transport Unit
Leicestershire County Council
Glenfield, Leicester LE3 8ZQ
or visit our website at www.leics.gov.uk

Service	Operator(s)	Route	FREQUENCY		
			Monday – Saturday Daytime	Monday – Saturday Evenings	Sunday and Bank Holidays
2	Wide Horizon	**HINCKLEY** – Sharnford – Sapcote – Stoney Stanton	irregular	no service	no service
5	Centrebus	**HINCKLEY** Town Service – Sketchley – Three Pots	hourly	no service	no service
8	Centrebus	**HINCKLEY** – Far Lash – Burbage (Woodland Avenue)	hourly	no service	no service
48	Stagecoach	Leicester – **HINCKLEY** – Coventry	20 mins	no service	hourly Hinckley - Coventry
58	Centrebus	**HINCKLEY** – Lutterworth – Market Harborough	hourly	no service	no service
71	Centrebus	**HINCKLEY** – Sketchley Hill – Burbage	20 mins	service 71A	no service
71A	Veolia	**HINCKLEY** – Sketchley Hill – Burbage	service 71	hourly	no service
72	Centrebus	**HINCKLEY** Town Service – Hollycroft Estates	irregular Monday - Friday 30 mins Saturday	no service	no service
74	Centrebus	**HINCKLEY** – Sketchley Meadows/Logix Park	irregular Monday - Friday	no service	no service
75	Centrebus	**HINCKLEY** Town Service – Wykin Estate	30 mins	no service	no service
76	Centrebus	**HINCKLEY** Town Service – Wykin Estate – Morrisons	30 mins Monday - Friday	no service	no service
81	Centrebus	**HINCKLEY** – Earl Shilton	20 mins	no service	service 158
81A	Veolia	**HINCKLEY** – Earl Shilton	no service	hourly	service 158
82	Centrebus	**HINCKLEY** – Barwell	20 mins	service 81A	service 158
86	Centrebus	**HINCKLEY** – Dadlington – Higham on the Hill – Nuneaton	hourly ●	no service	no service
158	Arriva	Leicester – **HINCKLEY** – Nuneaton	30 mins	hourly ■	hourly ■
159	Roberts Tours	**HINCKLEY** – Market Bosworth – Coalville	hourly	no service	no service
X6	Mike de Courcey	Coventry – Three Pots – Leicester	hourly Monday - Friday ▲ 90 mins Saturday	no service	no service

KEY: ● 1440 from Hinckley bus station does not operate via Milby Drive on school days
■ Service only operates between Hinckley & Leicester

Public Transport in the Hinckley Area

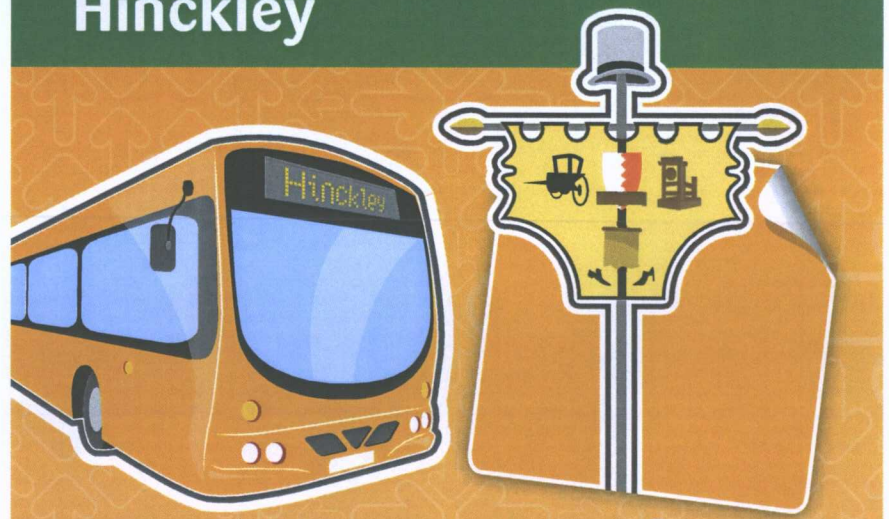
This guide has been published in partnership between Leicestershire County Council and the main bus operators in the county, as part of Leicestershire's Bus Information Strategy (BIS). The BIS is there to assist people in finding out information about bus services.

The maps show the bus services in Hinckley and the main departure points in the centre of the town. You will find a summary of the service and frequencies in the table above. **Our printed Bus Map & Guides are generally valid for three months from the published date, check www.leics.gov.uk/transport_downloads for the most recent version. *Online updates will only occur if services change.** Please note infrequent and single directional services not contained in this guide may exist, you can obtain more detailed information on the bus services including the full timetable from a number of sources; but the main place to find out details is from the **traveline** service by phone on **0871 200 22 33 (BT callers charged 10p per min plus 6p set-up fee per call. Mobile and other provider's charges vary)** or on the internet at **www.traveline.info.** In addition you can get timetables for your area from local libraries, tourist information centres, local council offices and bus company travel shops. You will also find large displays showing route maps and timetables in the bus shelters on Regent Street and Hinckley Bus Station.

The information contained in this leaflet is correct at time of printing, but maybe subject to change. Every effort will be made to maintain these services However, no liability can be accepted for failure to operate the services as specified.

Leicestershire County Council

Hinckley



BUS MAP & GUIDE

September 2009

UPDATED



Online updates available monthly*

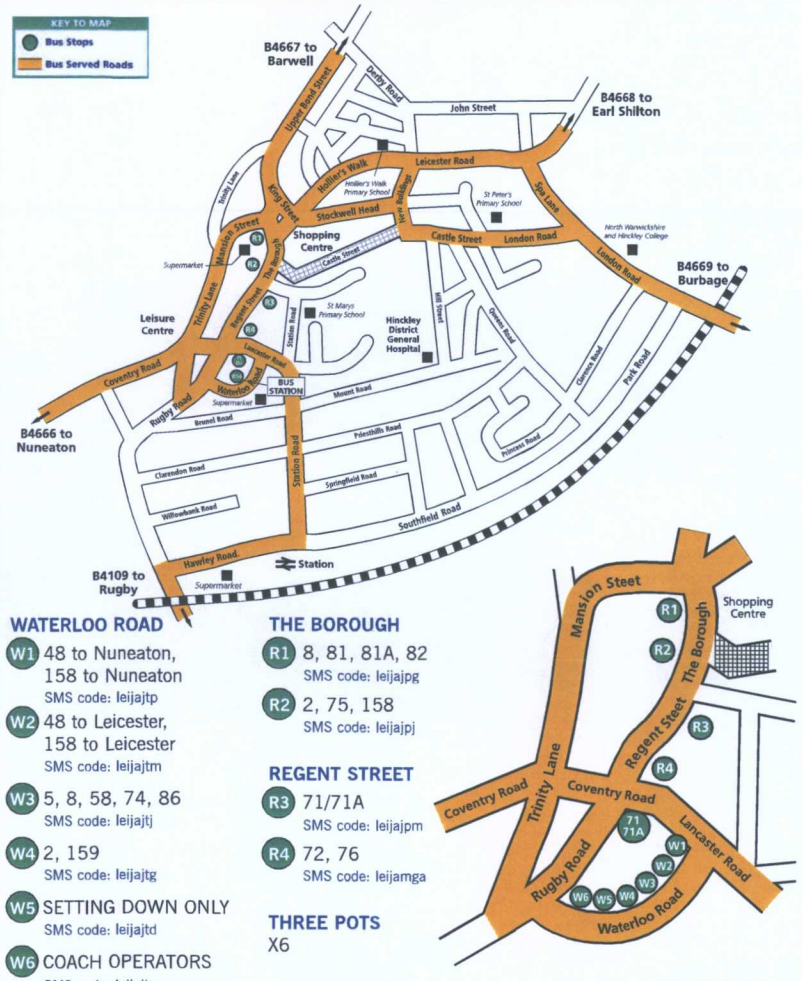
CrossCounty
Serving Leicestershire and Rutland

traveline
public transport info
0871 200 22 33
www.traveline.info
BT callers charged 10p per min plus 6p set-up fee per call. Mobile and other provider's charges vary.

Hinckley & Bosworth Borough Council

Centrebus

Hinckley Town Centre



WATERLOO ROAD

- W1 48 to Nuneaton, 158 to Nuneaton
  SMS code: leijajtp
- W2 48 to Leicester, 158 to Leicester
  SMS code: leijajtm
- W3 5, 8, 58, 74, 86
  SMS code: leijajtj
- W4 2, 159
  SMS code: leijajtg
- W5 SETTING DOWN ONLY
  SMS code: leijajtd
- W6 COACH OPERATORS
  SMS code: leijajta

THE BOROUGH

- R1 8, 81, 81A, 82
  SMS code: leijajpg
- R2 2, 75, 158
  SMS code: leijajpj

REGENT STREET

- R3 71/71A
  SMS code: leijajpm
- R4 72, 76
  SMS code: leijamga

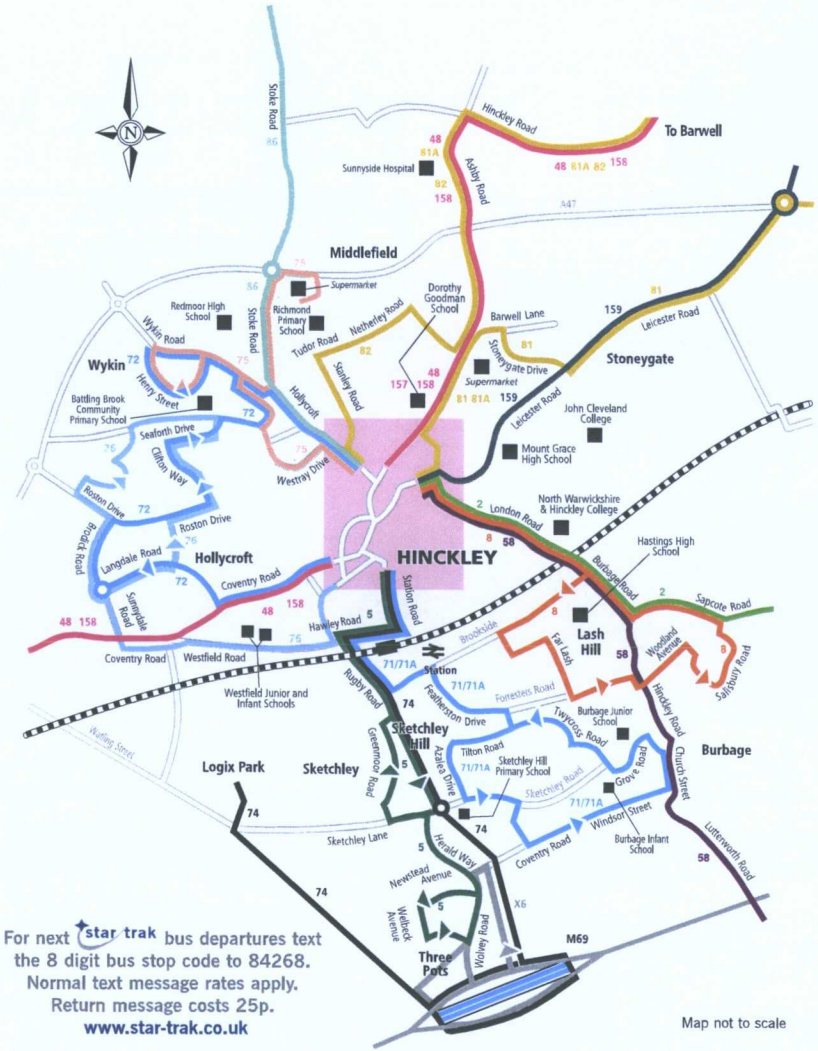
THREE POTS

X6

Map not to scale

A large print version of this timetable is available upon request. Please contact the Helpline on 0116 305 8777.

Hinckley



For next star trak bus departures text the 8 digit bus stop code to 84268. Normal text message rates apply. Return message costs 25p.
www.star-trak.co.uk

Map not to scale

KEY

Routes

- 2
- 5
- 8
- 48, 158
- 58
- 71/71A
- 72
- 74
- 75
- 76
- 81
- 81A
- 82
- 86
- 159
- X6

Railway Line

Services operate in direction shown

Underlined services are supported by Leicestershire County Council

FOR DETAILS ON THESE SERVICES SEE OVERLEAF

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Hinckley & Bosworth Borough Council

Car Parking in the Borough

Short Stay Car Parks

Brunel Road North (Sainsburys and Iceland) - LE10 0AA
Church Walk - LE10 1DW
St Marys Road - LE10 1EQ
Trinity Vicarage - LE10 0BU
Stockwell Head - LE10 1RE
Bus Station - LE10 0AA
Rear of Castle Street - LE10 1RE
Council Offices (Saturdays only) - LE10 1BZ
Trinity Lane East - LE10 0BL

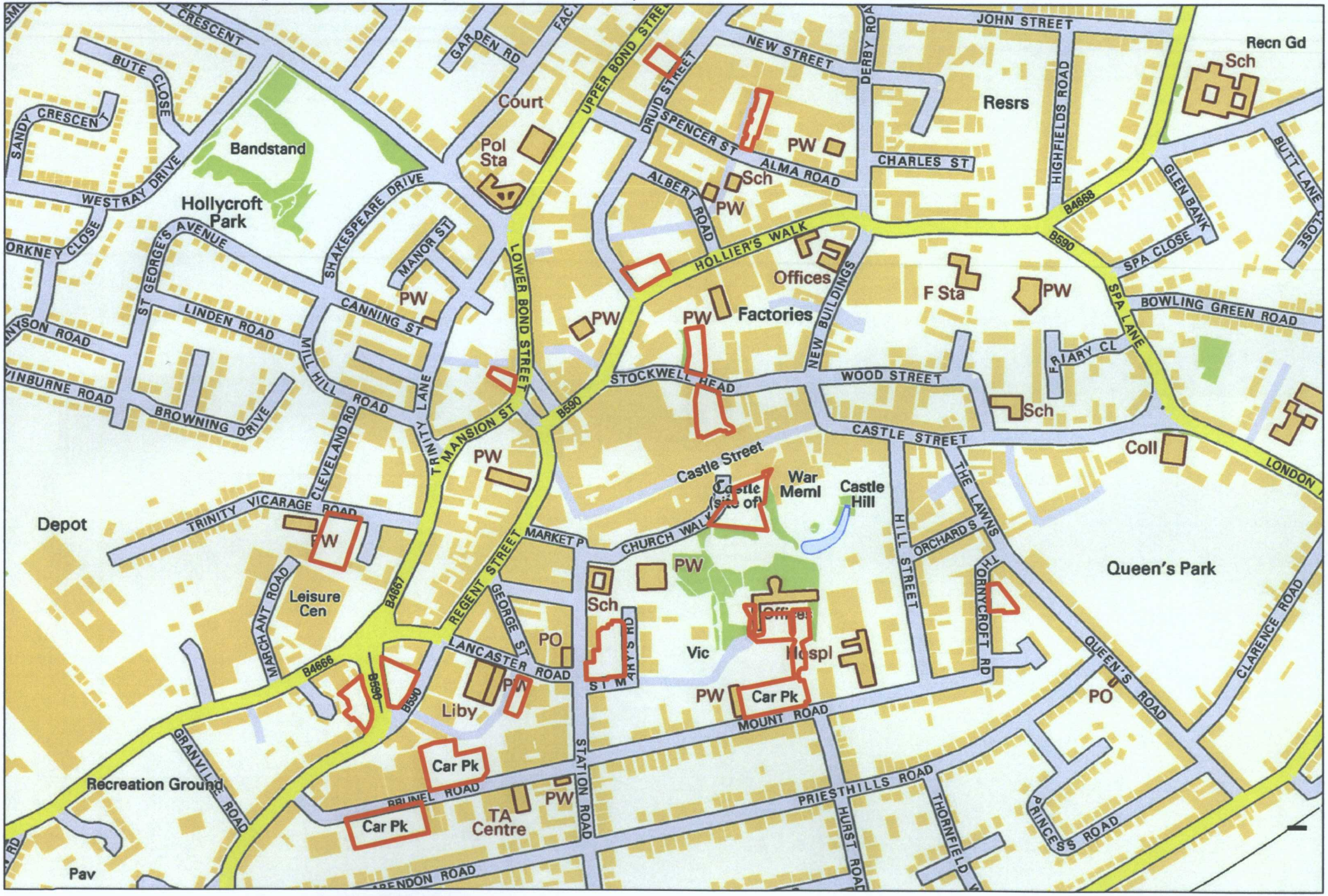
Long Stay Car Parks

Mount Road
Brunel Road South
Trinity Lane West
Mansion Street
Holliers Walk
Druid Street
Alma Road

Short/Long Stay Car Parks

Thornycroft Road

Hinckley Town Centre Car Parks (please note that all car parks are outlined in red)



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