**From:** Shelley Smith <shelley.smith@sunrisewellbeing.co.uk>
**Sent:** 15 December 2025 09:36:41 UTC+00:00
**To:** "Ashleigh Gade" <Ashleigh.Gade@hinckley-bosworth.gov.uk>; "stuart cank" <cank78@hotmail.co.uk>
**Subject:** Re: 25/00518/FUL 9A Lawnwood Road Groby

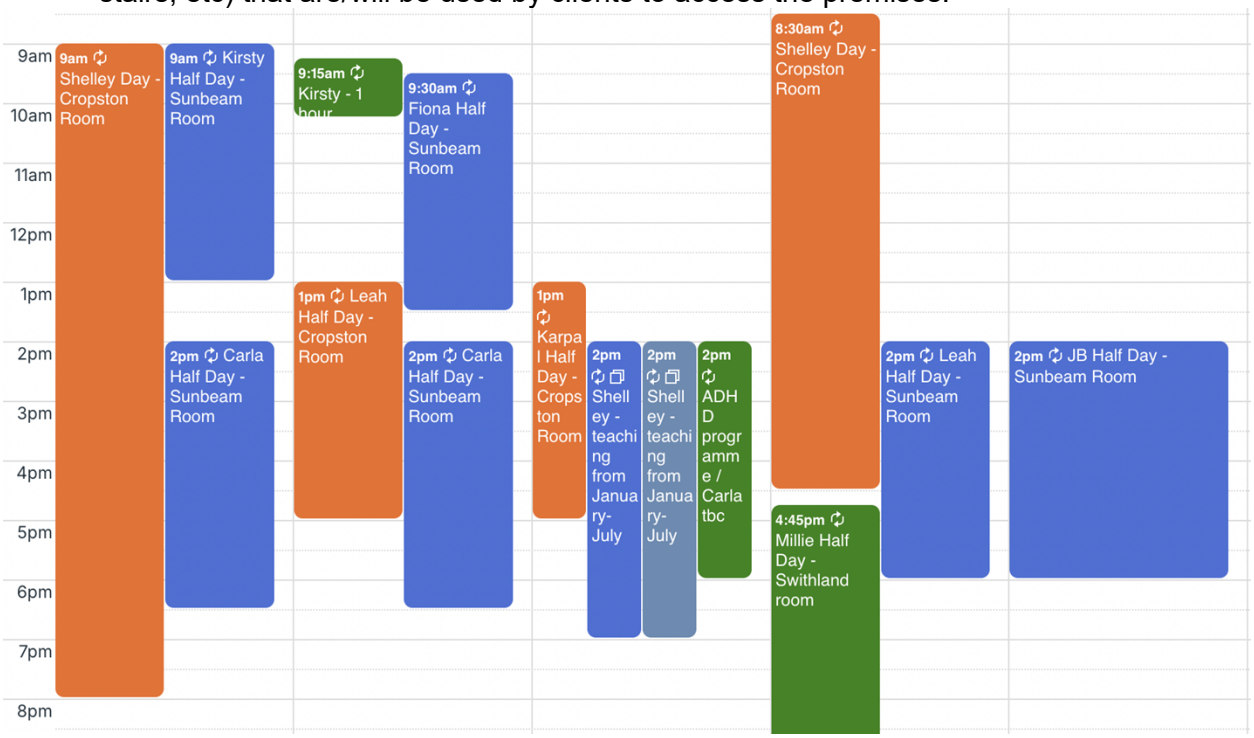
Hi Ashleigh,

Please find below the answers to the questions as requested. Apologies for the delay I have been off due to health reasons, but looking forward to seeing you shortly at 10am.

Warmest wishes
Shelley

- More information on the total number of persons likely to attend the site at any one time, in association with the counselling use. This information should include the following:
    - The maximum number of training sessions that would occur at any one time – there will be 1 counselling skills training session for 6 students every Wednesday from January -July 2.30pm-6.30pm (term time only). There may be occasional other half training sessions approx. 6 times per year on a weekday morning, around 8 attendees.
    - The maximum number of people that would attend any given training session – between 6-8 attendees
    - The maximum number of counselling rooms that would be in use at any one time – we have 3 counselling rooms, but there are normally only 2 in use at a given time, sometimes only 1. I have attached a picture of our calendar so you can see when our rooms are used by therapists.
    - The maximum number of people that would attend the site for counselling services at any one time (i.e. the total number of clients at any given time across all counselling rooms including any training sessions) – this can vary but when a counselling room is in use (see calendar) there would be 1 counsellor, 1 client) If this is a child they may have a parent in the waiting room. This is normally only on a Monday, Tuesday, Thursday, Friday afternoon. The max people in the building when 2 counselling rooms are in use is 4 people (plus a possible parent) but on a Wednesday once my training starts, there would be 7 upstairs in the teaching room and possibly 2 people downstairs (1 counsellor / 1 client)
- The application is retrospective – could you please advise of the date when the counselling use began on site. We moved into the downstairs room (garage) in March 2025, clients began in April 2025. We started to use the upstairs space in July 2025 (lease for the flat as well started in May 2025)

- I will need to undertake an inspection of the site. This inspection will require access to the counselling rooms, the waiting room, and any accesses (rear gates, pathways, stairs, etc) that are/will be used by clients to access the premises.

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**From:** Ashleigh Gade <Ashleigh.Gade@hinckley-bosworth.gov.uk>
**Date:** Friday, 5 December 2025 at 15:47
**To:** Shelley Smith <shelley.smith@sunrisewellbeing.co.uk>, stuart cank <cank78@hotmail.co.uk>
**Subject:** RE: 25/00518/FUL 9A Lawnwood Road Groby

Hi Shelley,

Thank you for your email.

I’ve had an email from our IT service saying that you also sent an email around 5:30pm yesterday. Our servers rejected that email for having attachments that were too large – I just wanted to check whether you were also advised of that?

If not, whatever was attached will need to be sent again one by one or in a smaller size.

10am-11am on Monday 15 December would work best for me of those times. I will put it into my calendar and see you there – thank you for attaching the visit sheet.

Kind regards,

**Ashleigh Gade**
Senior Planning Officer

**Tel:** 01455 255945
**Email**: ashleigh.gade@hinckley-bosworth.gov.uk
**Web:** www.hinckley-bosworth.gov.uk

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**From:** Shelley Smith <shelley.smith@sunrisewellbeing.co.uk>
**Sent:** 04 December 2025 22:30
**To:** Ashleigh Gade <Ashleigh.Gade@hinckley-bosworth.gov.uk>; stuart cank <cank78@hotmail.co.uk>
**Subject:** Re: 25/00518/FUL 9A Lawnwood Road Groby

That's great thank you Ashleigh.

I will get this information over to you.

I have clients on Mondays but can do 10am-11am or 12pm-1pm on Monday 15th Dec, or 11.45pm-1pm on Monday 22nd Dec – would any of these be suitable for you?

I have attached our information before you visit sheet so you can find us but please let me know if you have any queries.

Warmest wishes
Shelley

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**From:** Ashleigh Gade <Ashleigh.Gade@hinckley-bosworth.gov.uk>
**Date:** Thursday, 4 December 2025 at 17:05
**To:** Shelley Smith <shelley.smith@sunrisewellbeing.co.uk>, stuart cank <cank78@hotmail.co.uk>
**Subject:** RE: 25/00518/FUL 9A Lawnwood Road Groby

Good afternoon Shelley and Stuart,

Firstly, I want to apologise for the delayed response to your emails and for the delays in processing this application.

I have now reviewed the documentation in full and also received an update from County Highways. As such, to progress the application from here, the following is required:

- More information on the total number of persons likely to attend the site at any one time, in association with the counselling use. This information should include the following:

    - The maximum number of training sessions that would occur at any one time.
    - The maximum number of people that would attend any given training session.
    - The maximum number of counselling rooms that would be in use at any one time.
    - The maximum number of people that would attend the site for counselling services at any one time (i.e. the total number of clients at any given time across all counselling rooms including any training sessions).

- The application is retrospective – could you please advise of the date when the counselling use began on site.

- I will need to undertake an inspection of the site. This inspection will require access to the counselling rooms, the waiting room, and any accesses (rear gates, pathways, stairs, etc) that are/will be used by clients to access the premises.

  I have capacity to undertake the inspection any time between 10am and 3pm on Monday 15, Wednesday 17, Thursday 18, or Monday 22 of December. If any of these days would suit you, please let me know.

Kind regards,

**Ashleigh Gade**
Senior Planning Officer

**Tel:** 01455 255945
**Email**: ashleigh.gade@hinckley-bosworth.gov.uk
**Web:** www.hinckley-bosworth.gov.uk

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**From:** Shelley Smith <shelley.smith@sunrisewellbeing.co.uk>
**Sent:** 26 November 2025 18:22
**To:** Ashleigh Gade <Ashleigh.Gade@hinckley-bosworth.gov.uk>
**Cc:** stuart cank <cank78@hotmail.co.uk>; Jack Playle <Jack.Playle@hinckley-bosworth.gov.uk>
**Subject:** Re: 25/00518/FUL 9A Lawnwood Road Groby

Hi Ashleigh,

I hope you are well.

Just chasing up on my previous email to check you received it ok?

I am following up on our application to change 9a Lawnwood Road from residential to commercial.

Would you be able to send me an update please?

Our landlord is currently paying Council Tax but as you are aware it is not being used as residential, so we'd appreciate your reply so we can confirm the change has been approved.

Thank you
Shelley

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**From:** Shelley Smith <shelley.smith@sunrisewellbeing.co.uk>
**Date:** Monday, 3 November 2025 at 13:53
**To:** Ashleigh Gade <Ashleigh.Gade@hinckley-bosworth.gov.uk>
**Cc:** stuart cank <cank78@hotmail.co.uk>
**Subject:** Re: 25/00518/FUL 9A Lawnwood Road Groby

Hi Ashleigh,

I hope you are well.

Just following up on our application to change 9a Lawnwood Road from residential to commercial. Would you be able to send me an update please?

Thank you
Shelley

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**From:** Ashleigh Gade <Ashleigh.Gade@hinckley-bosworth.gov.uk>
**Date:** Monday, 15 September 2025 at 17:12
**To:** Shelley Smith <shelley.smith@sunrisewellbeing.co.uk>
**Subject:** RE: 25/00518/FUL 9A Lawnwood Road Groby

Hi Shelley,

I don't have an update for you at this time, but will be in further contact regarding this application shortly.

Kind regards,

**Ashleigh Gade**
Senior Planning Officer

**Tel:** 01455 255945
**Email**: ashleigh.gade@hinckley-bosworth.gov.uk
**Web:** www.hinckley-bosworth.gov.uk

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**From:** Shelley Smith <shelley.smith@sunrisewellbeing.co.uk>
**Sent:** 15 September 2025 16:13
**To:** Ashleigh Gade <Ashleigh.Gade@hinckley-bosworth.gov.uk>
**Subject:** Re: 25/00518/FUL 9A Lawnwood Road Groby

Hi Ashleigh,

I hope you are well.

I just wanted to check if there is an update on our application? – see details below.

Thank you
Shelley

---

**From:** Jack Playle <Jack.Playle@hinckley-bosworth.gov.uk>
**Date:** Monday, 15 September 2025 at 09:11
**To:** Shelley Smith <shelley.smith@sunrisewellbeing.co.uk>
**Cc:** Ashleigh Gade <Ashleigh.Gade@hinckley-bosworth.gov.uk>
**Subject:** 25/00518/FUL 9A Lawnwood Road Groby

Good morning

I see that Ashleigh is the case officer on this application and therefore would be best placed to answer questions you have regarding your application.

Kind Regards,

Jack Playle

Technical Planning Assistant (Development Management)
Tel: 01455 255981
Email: Jack.Playle@hinckley-bosworth.gov.uk

Web: www.hinckley-bosworth.gov.uk

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**From:** Shelley Smith <shelley.smith@sunrisewellbeing.co.uk>
**Sent:** 14 September 2025 11:55
**To:** Jack Playle <Jack.Playle@hinckley-bosworth.gov.uk>
**Subject:** Update

Hi Jack,

Hope you are well.

I just wondered if you had any update on our application:

https://pa.hinckley-bosworth.gov.uk/online-applications/applicationDetails.do?activeTab=summary&keyVal=SWQ0SIIIJM100

Thanks so much

Shelley Smith
Sunrise Wellbeing – 9a Lawnwood Road

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