

TBT0063	BEING A GOOD NEIGHBOUR		
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Introduction
FP McCann aims as a business to act as a good neighbour and to conduct its business in a such a way as to show consideration to those who may be affected by our activities.
Discussion Points
Construction related nuisance could include noise, vibration, mud, dust, lighting and obstruction. We need to act as considerate neighbours. Consideration: • Show consideration to site neighbours and the public at large. • Be careful where you park, especially on neighbouring roads. • Ensure off-site parking is dealt with considerately. • Be mindful of people with sight, hearing or mobility difficulties. • Make sure any existing signs are still visible or have been suitably relocated. • Make accesses clear and well signed. • Escort visitors to the Site Offices and request that they sign in. • Minimise grinder and cutter disturbance close to the general public. Environment: • Ensure that work does not start too early or finish too late, especially if noise is a problem; be flexible. • Keep down the noise of plant, vehicles, radios etc. • Suppress noise from skips. • Protect all flora and fauna. • Ensure that the hoarding and site hutting is clean and tidy. • Segregate, reuse and recycle waste. • Avoid pollution and wastage at all times. • Have fuel oil spillage clean up equipment available. • Avoid causing light pollution. • Provide safe passage for pedestrians around the boundary of the site. • Maintain a clearly signed and safe route to the site office. Cleanliness: • Ensure accesses are kept clear and clean. • Ensure roads and footpaths adjacent to the site are kept clean of construction materials, mud and spillage. • Delivery drivers should check their rear wheels (twins) for any stones wedged between the tyres before exit into live traffic areas. This will prevent stone migration out of site onto the public roadway and will also prevent trapped stones from damaging the tyre sidewall or cutting the tyre tread. This visual inspection should be carried out <u>before the lorry leaves site</u>. • Ensure materials and plant are kept within site boundaries. Avoid “overspill” from the site.

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- Ensure materials are stacked neatly and correctly.
- Take all measures to reduce dust.
- Cover skips where dust could be a nuisance.
- Clean the site on a regular basis, especially around canteens and toilets.
- Keep welfare facilities in working condition and clean.
- Keep rubbish bins covered.
- Pick up discarded paper/materials and other general rubbish around the site.
- Maintain a clean hoarding/fence.

Good Neighbour:

- Ensure site lighting does not affect neighbours.
- Maintain full and regular communications with neighbours regarding site activity at all times.
- Your site should look professional and well presented.
- Shield noise by baffles or sound-deadening quilt.
- Moderate the use of radios.

Respectful:

- Maintain a respectable standard of dress code.
- No “wolf whistling”.
- Radios, if allowed on site at all, should be controlled and the volume maintained at a reasonable level.
- Maintain a high level of site welfare facilities.
- Do not take your tea breaks or smoke in view of the general public.
- Understand that, for the duration of the construction work, you are an “intruder” in an established community, so show respect for your neighbours.
- Remember - you are representing the construction industry as a whole and are expected to help in improve its image.

Safe:

- Position warning signs where they are required.
- All signs to be for the benefit of the pedestrian and the road user.
- Adequately light all signage.
- Make all temporary works safe.
- Keep all walkways to, from and around the site in a good and safe condition.
- Access to the site office should be unobstructed, safe and well signed.
- Provide ramps for wheelchairs and pushchairs where your activities affect the pavement.
- Temporary road crossings should be in a suitable position and safe.
- Report all accidents and ‘near miss’ incidents.
- Make the site secure, especially during non-working hours.
- Follow all Health and Safety procedures.
- Make every effort to ensure the site boundary cannot be penetrated.
- Know who your first aider is on site.

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TREAT OTHERS AS YOU WOULD LIKE TO BE TREATED YOURSELF!

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