North West LEICESTERSHIRE DISTRICT COUNCIL
at the heart of the National Forest

ENVIRONMENT DIRECTORATE
DEVELOPMENT CONTROL
Direct Line: 01530 454665 / 454666
Direct Fax: 01530 454649
E-mail: development.control@nwleicestershire.gov.uk

20 AUG 2010

DEVELOPMENT SERVICES
20 AUG 2010
RECEIVED

Eleanor Shaw
Hinckley And Bosworth Borough Council
Council Offices
Argents Mead
Hinckley
Leicestershire
LE10 1BZ

18 August 2010

Dear Sir

PLANNING CONSULTATION RESPONSE

Proposal: **Change of use of land to residential garden (Consultation by Hinckley and Bosworth Borough Council on application reference 10/00479/COU)**

Location: **Hinckley & Bosworth Borough Council Planning Neighbour Consultations North West Leicestershire**

YOUR APPLICATION REFERENCE

With reference to your consultation on the above, I am writing to advise you that North West Leicestershire District Council objects to the proposals.

RECOMMENDATION - OBJECTION, on the ground that the proposal would represent an unwarranted intrusion into the countryside (designated as Particularly Attractive Countryside) contrary to Local and National Policies which seek to protect the countryside for its own sake.

Yours faithfully

Chris Elston
Development Control Manager
Proper Officer of the Council

Dated: 18.8.10

North West LEICESTERSHIRE DISTRICT COUNCIL
at the heart of the National Forest

Environment Directorate
Development Control
Please ask for: Chris Elston
Telephone: 01530 454668
Fax: 01530 454 649
Our Ref: CE/10/00636/NAC
Your Ref:
Date: 19 August 2010

Eleanor Shaw
Hinckley And Bosworth Borough Council
Council Offices
Argents Mead
Hinckley
Leicestershire
LE10 1BZ

Dear Eleanor Shaw

How are we doing?

Your council wants to deliver services to you in the best possible way it can. It might be obvious but we think the best people to tell us how we're doing are our customers – you.

We've sent this questionnaire so that you can tell us what we're doing well and how you think we can improve. In other words, wherever possible we'll use the feedback you give us to improve our services for our customers' benefit.

We also appreciate that no two people are the same and so it's important, if you are responding as an individual rather than on behalf of a group or organisation, that we ask a few personal questions. This will help us build flexible and responsive services for you. This helps us to ensure that we're delivering to everyone and not focussing on any particular group of people. That said, you don't have to answer these questions if you'd rather not – your feedback will still be valuable to us.

Please be assured that any information you provide will be treated in complete confidence in line with the Data Protection Act 1988. Please take the time to complete this survey and return it in the prepaid envelope provided. No stamp is needed.

This form is an important tool for obtaining feedback from you. Your reply will help us improve our services. Please take the time to complete this survey and return it in the prepaid envelope provided. We also welcome any additional written comments that you would like to make.

If you have any questions or queries about this letter, please contact **Chris Elston** on telephone number **01530 454668** or by e-mailing **chris.elston@nwleicestershire.gov.uk**

Thanks in anticipation of your help.

Yours sincerely



Chris Elston
Development Control Manager

NORTH WEST LEICESTERSHIRE EQUALITY and DIVERSITY MONITORING FORM

Completion of this questionnaire is entirely voluntary and you may decline to complete all or part of this questionnaire. Only submit/return this form/questionnaire if you consent to the Council processing your information for the stated purpose(s). All questionnaires are anonymous and any information you provide will remain confidential.

North West Leicestershire is committed to providing high quality services fairly and without discrimination to all members of the community. The following information will help us in our aim to continually improve the quality of our services for everyone and to identify if any particular areas of the community which are found to be under represented in comparison with data provided by the 2001 Census. No information will be disclosed to third parties and will be held securely in line with the Data Protection Act 1998.

The Data Controller is:
North West Leicestershire District Council
Council Offices, Coalville.
Leicestershire LE67 3FJ

PLEASE ONLY COMPLETE THIS SECTION IF YOU ARE RESPONDING AS AN INDIVIDUAL RATHER THAN ON BEHALF OF A GROUP OR ORGANISATION.

Q1. Please provide the first five digits of your postcode e.g. LE67 3 _____

Q2. Please tick the box that best describes you:

a) Male ☐
b) Female ☐
c) Transgender ☐
d) Prefer not to say ☐

Q3. Which of the following age groups do you belong to?

a) Under 16 ☐
b) 16 to 18 ☐
c) 19 to 24 ☐
d) 25 to 34 ☐
e) 35 to 44 ☐
f) 45 to 54 ☐
g) 55 to 64 ☐
h) 65 to 74 ☐
i) 75 and over ☐
j) Prefer not to say ☐

Q4. Do you consider yourself to have a disability or illness which limits your daily activity in any way?

a) Yes ☐
b) No ☐

If YES - please state the nature of your disability or illness (please tick all appropriate boxes). A disability can be defined as:

Physical impairment (*e.g. using a wheelchair to get around and/or difficulty in using your arms*) ☐
Sensory impairment (*e.g. being blind or deaf*) ☐
Mental health conditions (*e.g. depression, schizophrenia*) ☐

Learning disability (*e.g. dyslexia, Downs syndrome*) ☐

Cognitive impairment (*e.g. autism, head injury*) ☐

Long-standing illness or health condition (*e.g. cancer, HIV, diabetes, chronic heart disease*) ☐

Other – please specify _____

Q5. Please tick the box below that best describes your ethnic origin

White British	☐	Asian Indian	☐
White Irish	☐	Asian Pakistani	☐
Mixed/Dual White & Black Caribbean	☐	Asian Bangladeshi	☐
Mixed/Dual White & Black African	☐	Any other Asian background	☐
White & Asian	☐	Chinese	☐
Any other White background	☐	Gypsy/Traveller	☐
Black or Black British Caribbean	☐	Polish	☐
Black or Black British African	☐		

Any other Black or Black British background ☐

Eastern European (please specify below) _____

Q6. Please tick the box below that best describes your religion/belief.

Christian	☐	Jewish	☐
Hindu	☐	Sikh	☐
Muslim	☐	No religion	☐
Buddhist	☐	Other (please specify)	_____

Thank you for taking the time to complete this comment form. Please return it in the prepaid envelope provided.

Please indicate how satisfied or dissatisfied you are with each of the following elements of the service which we provide. **Please tick □ one box per row**

	Very Satisfied	Fairly Satisfied	Neither Satisfied nor Dissatisfied	Fairly Dissatisfied	Very Dissatisfied	Doesn't apply/ Don't know
1. Ease of contact with Planning Services.	☐	☐	☐	☐	☐	☐
2. Time taken to respond to query / application.	☐	☐	☐	☐	☐	☐
3. Ease of understanding the information / advice given.	☐	☐	☐	☐	☐	☐
4. How competent the staff were.	☐	☐	☐	☐	☐	☐
5. Helpfulness and courtesy of staff you dealt with.	☐	☐	☐	☐	☐	☐
6. Overall how satisfied are you with the service provided.	☐	☐	☐	☐	☐	☐

7. Thinking about the service overall what improvements could we make? (please continue on a separate sheet if necessary)