

Jane Steel

From: David Spring
Sent: 17 August 2023 13:26
To: Planning Folder New
Subject: FW: Noise Impact Survey, Noise Mitigation Plan, Design Location Plans
Attachments: Noise Mitigation Plan Hinckley Pets in Home Ltd.docx; Scenario 1.pdf; P6466-R1-V2 - Land Southeast of Dawsons Lane, Barwell - Acoustic Report version 2 final.pdf; Scenario 2.pdf

From: Simon Smith <Simon.Smith@hinckley-bosworth.gov.uk>
Sent: 17 August 2023 10:59
To: David Spring <David.Spring@hinckley-bosworth.gov.uk>
Cc: Hinckley Pets in Home <hinckleypetsinhome@hotmail.co.uk>; Matt Malone <matt@noiseair.co.uk>
Subject: Noise Impact Survey, Noise Mitigation Plan, Design Location Plans

David

Please see my comments on the attached.

Noise Investigation Report

My comments are based on the potential impact on residential amenity; it should be noted that there is likely to be some impact on the users of the nearby allotments but this has not been considered in my assessment. Owing to the close proximity to the allotments, I do not believe that there is any additional mitigation that could reduce the impact further; it would come down to site management if permitted.

The noise investigation has concluded that with 18 dogs barking at any one time (deemed worst case scenario), the impact would not be significant at residential premises. It needs to be stated that there is no approved guidance for assessing dog barking and the noise consultant has used what guidance is available and best practice based on long standing noise assessment tools to conduct this investigation and provide as robust an assessment of potential noise impact as possible. Dog barking is not a steady sound and owing to this, it draws attention and for that reason complaints are often received; the investigation is only an indication of the likely impact and so cannot be relied upon 100% to indicate the level of impact on residential amenity. Owing to the nature of the business, I believe that complaints are likely; however, I cannot state that I believe at this point, based on the information submitted, that impact will be significant and therefore have no grounds to object to this application. However, I must note that should noise complaints be received then they will be investigated under statutory nuisance legislation which could lead to a noise abatement notice being served on the business to abate the nuisance.

2 options have been submitted for the location of the facility; out of option 1 and 2, the impact is assessed as less from option 1 and so it is recommended that this option is considered preferable if permitted.

If permitted, I recommend that the use is conditioned to Monday – Friday 10:00-15:30 and for a maximum of 30 dogs on site with a maximum of 18 permitted in the external exercise area at any one time.

In addition, it should be conditioned that the fence is installed prior to first use.

Noise Management Plan

The noise management plan submitted is acceptable as a foundation; I would however, recommend that additional detail is included on managing the dogs and control measures used to reduce barking and what actions can be taken when the stimuli is outside of the facility. Ideas and other plans can be found via the internet. I am happy to consider this further prior to determination or in compliance with a suitably worded condition if permitted; but the plan should be in place and adhered to prior to first use.

Regards

Simon Smith

Senior Environmental Health Officer

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