

Pub Noise Management Plan

The Royal Arms

Main Street
Sutton Cheney
Near Nuneaton
Leicestershire

This Noise Management Plan (NMP) has been prepared to minimise the impact of noise and disturbance arising from the operation of The Royal Arms on nearby existing and proposed residential properties. The document establishes operational controls, management procedures, and physical mitigation measures intended to protect residential amenity.

1. Management Responsibility

The Designated Premises Supervisor (DPS), site manager, or appointed duty manager shall be responsible for implementing and monitoring this Noise Management Plan.

2. Primary Noise Sources

Potential sources of disturbance include customer voices, outdoor seating, smoking areas, amplified music, deliveries, refuse handling, plant equipment, and vehicle movements.

3. Operational Noise Control Measures

External seating shall be positioned away from residential boundaries where possible. No amplified external music shall be permitted. Landscaping and acoustic screening shall be maintained.

4. Smoking Area Management

Smoking areas shall be carefully managed to minimise late-evening disturbance. Clear signage shall request customers respect neighbouring residents.

5. Music and Entertainment Controls

Internal amplified music shall be controlled to prevent excessive breakout. Doors and windows shall remain closed during regulated entertainment except for access and egress.

6. Customer Arrival and Dispersal

Management procedures shall encourage quiet departure from the premises and avoid congregation outside residential properties.

7. Deliveries, Collections and Servicing

Deliveries, refuse collection, and bottle disposal shall be restricted to approved daytime hours to minimise disturbance.

8. Plant and Equipment Noise

External plant and equipment shall be acoustically screened where necessary and maintained to acceptable background noise levels.

9. Acoustic Mitigation Measures

Acoustic fencing, landscape planting, glazing, and sound insulation measures shall be retained and maintained.

10. Complaints Procedure

A complaints log shall be maintained and complaints investigated promptly with corrective action implemented where necessary.

11. Staff Training

Staff shall receive training covering noise awareness, customer dispersal management, and complaints handling.

12. Monitoring and Review

This Noise Management Plan shall be periodically reviewed and updated in response to complaints, operational changes, or Local Authority requirements.

Recommended Operational Hours

Activity	Recommended Hours
Outdoor seating use	08:00–22:00
Smoking area use	Restricted after 22:00
Deliveries	08:00–18:00
Bottle disposal	09:00–20:00