Paul Wakefield

From: David Durrant [david.durrant@guidingprinciplescare.org.uk]
Sent: 14 June 2011 11:18
To: Paul Wakefield
Subject: FW: 11/00279/CLU

David Durrant
Director of Care
Chartwell Care Ltd.
Tel: 07827279222
E mail: david.durrant@chartwellcare.org

From: David Durrant [mailto:david.durrant@guidingprinciplescare.org.uk]
Sent: Friday, May 20, 2011 3:10 PM
To: 'Louise Forman'
Subject: RE: 11/00279/CLU

Louise

Further to your request for additional information re: the above application, I would inform you as follows:

It is Chartwell Care's clear intention to create a warm and homely environment at 15 Crownhill Rd. which is similar to any other family residence in the area. In order to ensure this, we are happy to give an undertaking that the activity levels at the home are no greater than could reasonably be expected of any other five bedroom home in the area.
To answer your questions specifically , therefore :

1. The age range of the children will be from 9 to 17 years of age. Typically this tends to be 10 to 14 years, since the age difference should not exceed three years.

2. Parental visits to the home would be very unusual. Because of our above stated intention regarding activity levels, no meetings , of any type, will take place in the home. Where visits are required, children are taken by car to their parental home, by a member of staff and often spend the day with them before returning.

3. Respite care is one form of support that is offered to help parents manage their disabled child, by providing a break for them. This is arranged to meet the needs of the parents and child , therefore, it could be a regular format , i.e. one week in six, or, it could be for one to three months to support a parent who has had to go into hospital. Again, there would be no visiting implications, since contact is arranged at the family home. The home also, of course, offers longer term placements.

4. There will be no meetings of any type at the home. We do not believe that meetings are typical of the family environment which we want to achieve , therefore, any meetings which are necessary will take place elsewhere, e.g. head office. Similarly, we have imposed clear restrictions on the use of vehicles. No more than three vehicles will be parked on or around the premises at any time. This, we believe is representative of other properties in the area. Staffing rotas have been carefully arranged to ensure that there will be no activity before 7:30 am or after 10 pm. This will be strictly adhered to.

5. The registration process, required for children's homes takes place with OFSTED. They are the only regulatory body involved with care homes in the U.K. There is no requirement to register with a local authority. Chartwell Care, as with all other residential care providers, can accept referrals from any local authority and would only enter into a contractual arrangement with them at that time. This is quite usual. Many of Leicestershire's disabled children are placed in surrounding local authority areas and ' vice versa '. The key factor is the individual needs of the child and where they can best be met.

Finally, I would restate our commitment to work closely with not only the local residents, but also the council, in ensuring the smooth running of this service. To this end we would be more than happy to agree to whatever conditions or restrictions are considered reasonable. I will also be more than happy to meet with any interested party, at any time, to discuss progress or concerns. Please let me know if there is any further information you require.

Thanks,
Dave Durrant.

David Durrant
Director of Care
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From: Louise Forman [mailto:Louise.Forman@hinckley-bosworth.gov.uk]
Sent: Thursday, May 19, 2011 4:50 PM
To: David Durrant
Subject: 11/00279/CLU

Dear Mr Durrant

Further to our telephone conversation, please could you provide further information on the following issues so that I can report this to the meeting next Tuesday evening.

1. The actual age range of the children to be cared for
2. Parent visits in relation to parking on site
3. Respite care to be provided e.g. likely length of stay/parents visiting etc.
4. Frequency and numbers of persons attending staff meetings on site
5. Registration of the business with LCC Childrens and Young Peoples Service.

Thanks

Louise