



Trivent Ltd
Unit 13
Brown Place
Brown Lane West
Leeds
United Kingdom
LS11 0EF

Our Reference

129466/99/1/7

Subject

The Old Rectory Market
Bosworth

07 June 2024

For the attention of David Raynor,

Further to your recent enquiry please find attached the following details for your consideration:

- Design Appraisal
- Attenuator Schedule
- Attenuator Drawings
- Equipment Noise Data Schedule

Specific Design Comments

- Where denoted on the attached quotation we have allowed for kitchen extract attenuators to have infill wrapped in Melinex for grease protection. **When comparing quotations please ensure our competitors have also allowed additional costs for Melinex.**

Removable Splitter Attenuators

Where we have offered removable splitters please note the following:

- Attenuators are not fire rated.
- Access panels will be required at the inlet and discharge of the attenuator to allow for cleaning.
- Removal and refitting of splitters is a 2 person job.
- Where units are over 1200mm long these will be supplied as multiple attenuators.

We hope the attached will be of assistance, however, should you require any further information please do not hesitate to contact us.

Yours faithfully,

Callum Pritchard

Contracts Engineer (Attenuators)

Direct Dial 01249 449625

E-Mail callum.pritchard@caice.co.uk

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0118 918 6470
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Caice Acoustic Air Movement Ltd.
Riverside House
3 Winnersh Fields
Gazelle Close
Winnersh
Wokingham
RG41 5QS

Registered office and
head office

Company Registration Number
2790667
VAT Registration Number
GB614683632



DESIGN APPRAISAL

Project: The Old Rectory Market Bosworth

Enquiry Data

Our product selections are based on the following information:

- Specification sections :
- Schedule numbers :
- Drawing numbers : 118640
- Noise data : Acoustic Design Report - Ref: AA0516

Please ensure that this is the correct data and advise of any subsequent revisions as this may affect the performance of our products.

Project Design Criteria

The following noise criteria has been used as the basis of our design appraisal:

Internal:

- 55dB(A) : Kitchen

Measured in fully furnished rooms at a distance of 1.5 metres from any grille, diffuser or wall structure, or 1.5 metres above floor level in rooms exceeding 3.0 metres in height.

External:

- 40dB(A) at a distance of 21 metres from intake and/or discharge openings.

Attenuator Selection

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The attenuators have been selected to achieve the design criteria as listed previously. The following noise paths have been taken into account:

- Primary fan noise transmission through the ductwork distribution system to internal occupied areas via grills/diffusers.
- Fan noise transmission through the ductwork distribution system to external areas, via the intake and discharge openings (where attenuators are proposed).

Attenuator Location

To comply with BS EN ISO7235:2009, all our attenuator pressure losses are stated assuming laminar inlet and outlet airflow. Where unfavourable inlet and outlet conditions exist, allowance should be made in the system pressure for increased attenuator resistances. Please be aware that actual resistances measured across attenuators installed in poorly designed ductwork arrangements can be 3-4 times higher than that shown on our schedules.

Where attenuators are located outside the building, we would suggest that they are treated to the same specification as any associated external ductwork.

Acoustic Treatment to ductwork

Where attenuators are located in plantroom areas, it is good design practice to acoustically lag the ductwork from the attenuator to the point at which the duct penetrates and exits the plantroom structure. This is particularly appropriate in noisy plantrooms, to reduce the possibility of noise re-entry into the duct on the "quiet" side of the attenuator.

It is not recommended that main plant attenuators be installed in or above areas with specified noise design criteria. If this situation is unavoidable, then additional acoustic treatment (such as double skinning of attenuators) may be required in order to achieve a satisfactory noise climate.

Radiated Noise from Equipment Casings and Ductwork

Where mechanical equipment is located in or above areas with specified noise criteria, it is essential that the level of noise radiated from the equipment casings is controlled to an appropriate level.

As radiated noise levels from plant and equipment are not affected by in-duct attenuation, additional acoustic treatment (such as bulkheads or enclosures) may be required in order to achieve a satisfactory noise climate.

The responsibility for achievement of criteria due to noise radiation from equipment casings should be placed upon the relevant manufacturers. The manufacturers should be issued with sufficient design information to enable them to underwrite the acoustic performance of their products relative to this particular application.

Attenuators will only reduce duct borne fan noise via the distribution grilles, which is the extent of our responsibility and therefore acoustic lagging maybe required between the equipment casing and attenuators. Any such lagging should also include the casing of the attenuator.



Ductwork Systems

To reduce the possibility of airflow generated noise exceeding the specified design criteria, good design practice (with reference to DW/144, HVAC and CIBSE recommendations) should be adopted when considering ductwork geometry and fittings.

Ductwork configurations that promote turbulent airflow must be avoided, particularly in close proximity to acoustically critical components such as attenuators, grilles, diffusers, dampers etc. In some cases, excessive resistances arising from poor ductwork design may prevent ventilation systems from achieving their full design duty.

Dampers should be installed as far away from air terminals as possible, and used only for fine trimming. Where major reductions in airflow or pressure are required, then fan speed reduction or system design should be considered.

Ductwork Velocities

With consideration to acoustics, the following guide duct velocities (m/s) should be adhered to where possible:

Description	NR40	NR35	NR30	NR25
Riser	9.0	7.5	6.0	5.0
Main Branch (above ceiling)	6.0	5.0	4.0	3.0
Grille	3.0	2.5	2.0	1.5
Diffuser	2.5	2.0	1.5	1.0
Stub duct (above ceiling)	4.0	3.0	2.0	1.5

Attenuator Schedule

The Old Rectory Market Bosworth

Schedule Date
28/05/2024
Caice Reference
129466/Q00004

Exhaust & Fresh Air

Notes

1. All products shall be supplied by Caice or equal and approved, as per their file reference 129466, contact Dawn Southwell on dawn.southwell@caice.co.uk or call 07395 886832.
2. The Contractor shall order the attenuators scheduled below, and shall send finalised drawings and equipment noise levels to the attenuator supplier to check the selections prior to manufacture.
3. The attenuator supplier shall then undertake acoustic calculations to ensure that the attenuators achieve the specified noise criteria, based upon the finalised information.
4. A Technical Submittal comprising acoustic calculations and a finalised schedule of attenuators shall then be issued to the Consultant for final approval.
5. If an alternative attenuator supplier is proposed then the Contractor shall allow for them to undertake witnessed tests to prove their claimed insertion loss performance in a UKAS accredited BS EN ISO 7235: 2009 test facility, for two sample units. This shall be undertaken prior to order.
6. Pressure losses are stated in accordance with ISO 7235, which is based on laminar airflow conditions. The system designer shall make allowance for increased attenuator pressure losses where turbulent airflow conditions exist on the attenuator entry or exit.
7. Unless stated otherwise all attenuators shall be constructed as follows: Galvanised sheet steel casings with 30mm profile flanges that are fully compliant with DW/TM1 at a high pressure rating (+2000/-750Pa). Profile flanges shall be compatible with Doby, Mez & Metu flanging systems. Elements shall be installed in the vertical plane, with side elements provided as standard, and all elements shall have aerodynamic inlet and outlet fairings. Element facings shall be constructed from expanded galvanised steel mesh with fibre glass tissue bonded to the inner face. Mineral wool infill shall be overpacked to minimise voids due to settlement. Attenuator ends shall be protectively wrapped, and all attenuators shall be delivered to site on pallets and individually labelled.

Product Reference	Product Description	Product Code	Width	Dimensions (mm) Height	Length	Volume (m³/s)	Pressure Loss (Pa)	Quantity	Features
ATT01	FAI	Rectangular LG01V/3C/L/S	500	480	450	0.49	19	1	Rectangular attenuator
ATT03	Exhaust - Removable Splitters	Rectangular SG01V/2C/L/MN/X	600	600	900	0.58	17	1	Rectangular attenuator, Removable Splitters, No side elements & Medium pressure rating (+1000/-750Pa)

Product Code Definitions

The Old Rectory Market Bosworth

Quotation Date
28/05/2024
Caice Reference
129466/Q00004

Attenuator



Code Section	Code	Definition
Model	L	Rectangular attenuator with LINING elements
	S	Rectangular attenuator with SPLITTER elements
Material	G	Standard gauge galvanised sheet steel
Delivery Sections	01	Number of sections delivered to site
Element Type	V	Elements installed in the vertical plane
Pressure Rating	2	Medium pressure (+1000/-750Pa)
	3	High pressure (+2000/-750Pa)
End Connections	C	30mm profile flanges (profile flanges are compatible with Doby, Mez & Metu flanges)
Packing	L	Lightweight pallet wrapping on casing ends (EG/IG units are palletised and wrapped on the pallet)
Optional Features	S	Side elements (for EG/IG units these are supplied with steel backing)
	M	Infill protected by Melinex polyester film
	N	Non-standard element configuration - see table below for details
Special Features	X	Special features

Special Features

Product Reference	Feature
ATT03	Removable Splitters



Product Code Definitions

The Old Rectory Market Bosworth

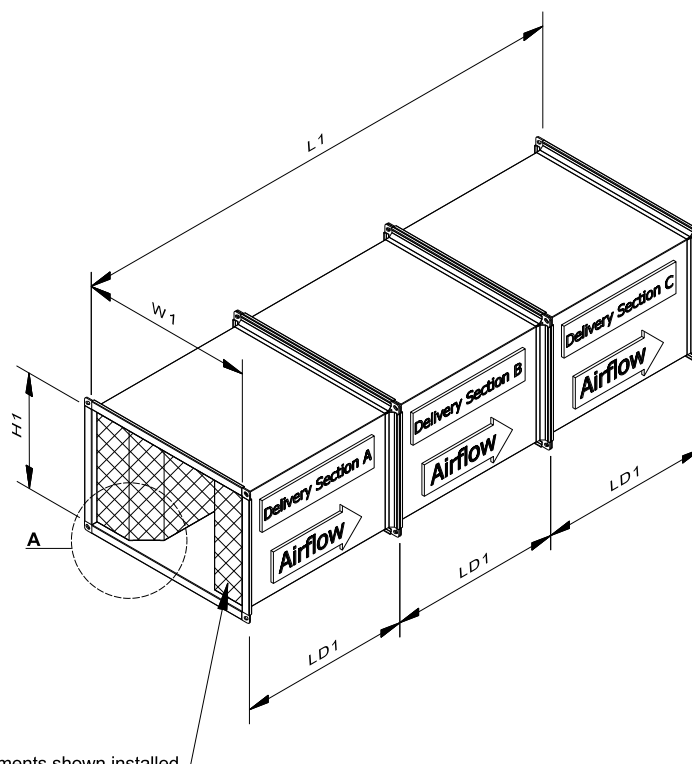
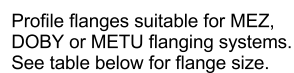
Quotation Date
28/05/2024
Caice Reference
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Non-Standard Element Configurations

Product Reference	Centre Element Configuration				Side Element Configuration			
	Inlet Type	Outlet Type	Inlet Setback	Outlet Setback	Inlet Type	Outlet Type	Inlet Setback	Outlet Setback
ATT03	A	A	75	75	-	-	-	-



The Old Rectory Market Bosworth (129466/Q00004)

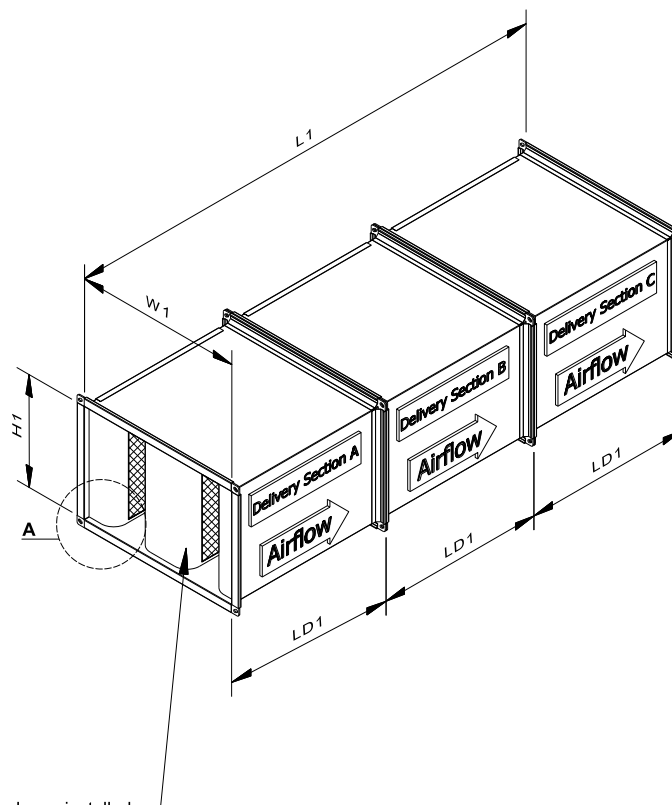
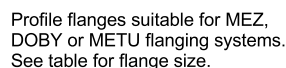


Lining elements shown installed in the vertical plane. Refer to item Product Code for actual orientation.

• Assembly of multiple piece items must be in accordance with the delivery section and airflow label layouts, typically as shown opposite. Assembly by others. • Where LD1 exceeds 1250 each delivery section has an intermediate central flange. • See NDL in table below for number of delivery sections in length per item. • Nuts, bolts, flange clamps and gasket between flanges by others. • Tolerances on W1 & H1 +/- 2mm. • All dimensions in mm.	• Identification labels stating Product Reference and Description provided on all delivery sections. • Attenuators may be delivered in 1, 2, 3 or 4 sections in length (3 shown). • Delivery section and airflow labels only provided on multiple piece items. • W1 and H1 dimensions are inside case. • Tolerances on LD1 +/- 3mm.
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The Old Rectory Market Bosworth (129466/Q00004)



Splitter elements shown installed in the vertical plane. Refer to item Product Code for actual orientation.

- Assembly of multiple piece items must be in accordance with the delivery section and airflow label layouts, typically as shown opposite. Assembly by others.
- Where LD1 exceeds 1250 each delivery section has an intermediate central flange.
- See NDL in table below for number of delivery sections in length per item.
- Nuts, bolts, flange clamps and gasket between flanges by others.
- Tolerances on W1 & H1 +/- 2mm.
- All dimensions in mm.

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Definitions

"The Company" means CAICE ACOUSTIC AIR MOVEMENT LTD.

"The Customer" means the giver of the Purchase Order the acceptance of which by the Company subject to the terms and conditions herein contained gives rise to this contract.

"The goods" means the product, products, or other articles and services specified in the Purchase Order.

"The Order Value" means the sum on the Purchase Order Acknowledgement related to the Purchase Order accepted by the Company.

"Standard Delivery Service" means a single delivery, with no allowance for any constraints or special conditions, made on a 45 foot articulated vehicle using a curtain-side trailer (typical load capacity of 26 pallets or equivalent pallet spaces).

"Standard Delivery Timing" means any weekday during the hours of 08:00 to 16:00.

"Normal Working Hours" means any weekday during the hours of 08:00 to 17:00.

"Standard Pallet" means Wooden Pallet 1200mm x 1000mm.

"Special Delivery Service" means non standard delivery service detailed in section 3(k).

"MOFFETT" means vehicle with truck mounted forklift.

"HIAB" means vehicle with loader crane.

"Tail-Lift" means a mechanical device permanently installed on the rear of a vehicle designed to facilitate the materials handling of goods from ground level or a loading dock to the level of the vehicle bed, or vice versa.

"FORS" means Fleet Operator Recognition Scheme FORS - Aligned to other schemes. Click for more details.

"External Suppliers" Suppliers of materials supplied to Caice for the execution of the works.

Contract Terms

(a) All Purchase Orders accepted shall be undertaken in accordance with and subject to the terms and conditions contained herein.

(b) All contracts shall be deemed to be on a Supply Only basis.

(c) All additions to or variations of these terms and conditions whether or not contained in any document provided by the Customer or its Agent shall be inapplicable unless specifically accepted in writing by an authorised representative at director level of the Company.

Delivery and Risk

(a) Any time or date named for delivery by the Company is an estimate only, and although the Company will use its best endeavors to comply with delivery dates the Company shall not under any circumstances be liable for the consequences of any delay and the customer shall not be entitled to repudiate or cancel the contract as a result of such delay. The Company reserves the right to withdraw or suspend delivery of any goods ordered if compelled to do so by any cause outside its control.

(b) Where goods have been manufactured to an agreed programme and the site is unable to accept delivery the Company reserves the right to charge for the vehicle cancellation charges and the storage costs incurred. Before a shipment on a revised date the Company would require a purchase order or official instruction to cover any costs incurred. The Company require a minimum of 6 full working days notice prior to the originally agreed delivery date for consignments being delivered during normal working hours to mainland England and Wales. Consignments being delivered outside of this geographical area require a minimum of 8 full working days.

(c) Unless the Customer shall otherwise nominate delivery shall be considered to have taken place when the goods are delivered by or on behalf of the Company to the Customer at which time risk in the goods shall pass to the Customer. If the Customer should nominate a carrier delivery shall be considered to have taken place upon the goods being delivered to the nominated carrier.

(d) Unless otherwise stated delivery will be by our Standard Delivery Service. Delivery vehicles are not fitted with tail-lifts. Smaller consignments (up to 4 pallet spaces) may be sent on a pallet network service (Palletline or similar) at the discretion of The Company.

(e) Unless otherwise stated delivery will be on our Standard Delivery Timing. The Company will advise the Customer of the intended date of delivery by issuing a delivery advice note, usually with 2 -3 working days notice.

(f) Dependant on size, the goods may be delivered in boxes/cartons/on pallets or directly onto the vehicle.

(g) Shortage or damage to goods must be notified by the Customer in writing, within 48 hours of the delivery date to the Company, otherwise no claim can be considered.

(h) Unless otherwise stated the Customer is responsible for the cost and attendance required for offloading, storing, distribution and hoisting of the goods to our work area and must ensure that suitable facilities exist at the delivery destination for safe handling of the goods with consideration to size, weight etc. Where appropriate a forklift truck is recommended. Where a crane is used for offloading, suitable equipment such as load bars, spreader bars etc. must be used to negate lateral loads and to prevent damage to pallets or the goods thereon. Pallets will not be supplied pre-stopped. The Company must be advised and notified by the Customer of a palletised specification that varies from Standard Pallets.

(i) A maximum of 1 hour waiting time is allowed in the delivery of goods, beyond which time deliveries will be withdrawn from site and any additional costs incurred will be borne by the Customer. No waiting time is allowed for deliveries using pallet network service, should waiting time occur then deliveries will be withdrawn and any additional costs incurred will be borne by the Customer.

(j) Unless otherwise stated, the Customer is liable for the cost and provision of any temporary closure of a public road or use of adjacent public land required to facilitate the delivery of goods, all arrangements to be made by the Customer.

(k) The following Special Delivery Services are available on request at additional cost:

- Multiple, split deliveries to accommodate site programme and/or available site storage
- Delivery vehicles Specifics : vehicles with FORS certification, non-articulated vehicles (24 foot rigid curtainsider : typical load capacity of 12 pallets or equivalent pallet spaces) Tail-Lift, MOFFETT or HIAB equipped vehicles, small delivery vehicles.
- The Company will need to be advised by the Customer of alternative vehicle scheme requirements and site specific requirements for packing and deliveries. This will all be reviewed and costed on a site by site/project by project basis.
- Delivery timing specifics : specific day/multiple delivery dates/a.m or p.m. deliveries, or specific time slots/delivery out of normal working hours stated above, at weekends, or on Public/Bank Holidays/Security clearance deliveries where driver and/or vehicle details are required.
- Packaging and Loading Specifics : Packing of equipment in specific batches or grouping/Loading of equipment on vehicle in a specific order, provision of pallets suitable for craning.

Insurance

Save where the goods are delivered to the Customer's nominated carrier the goods will be insured by the Company from the date of dispatch until delivery, or if being sent by post, until the acceptance at the Post Office, and proof of acceptance at the Post Office shall be by Post Office receipt. This condition shall not apply if the customer nominates the method of carriage.

Non-Delivery

The Company must be advised of non-delivery, items have not arrived at the the agreed destination within 48 hours of the date of delivery as shown on the Company's advice note.

Storage Charges

The Company reserves the right to charge for storage costs incurred should confirmed delivery dates be delayed.

- Per standard pallet 1000mm x 1200mm(or part) £5.00 per week or part thereof.
- Non-Standard pallet space will need to be confirmed on a project specific basis.

Handling Charges in and out of storage

Should the Customer require goods to be stored, handling charges in and out of storage will be issued on an individual project basis.

Inspection

The Customer shall inspect the goods immediately on delivery thereof, and shall within 48 hours from such inspection give notice in writing to the Carrier and to the Company of any matter or thing by reason whereof the Customer alleges that the goods are not

in accordance with the Contract. If the Customer shall fail to give such notice the goods shall be deemed to be in all respects in accordance with the contract and the Customer shall be bound to accept and pay for the same accordingly.

Price

- (a) The amount payable by the Customer to the Company is the Order Value, together with the reimbursement of any cost incurred by the Company arising from changes to the order requested by the Customer.
- (b) Unless otherwise stated the Order Value is exclusive of Value Added Tax (VAT) and all other duties which may from time to time be levied.
- (c) In accordance with HMRC regulations, all reduced rate VAT or Zero-rated VAT transactions will require the appropriate documentation to be provided by the Customer to substantiate the VAT liability, otherwise VAT will be charged at the prevailing standard rate.
- (d) Estimates and quotations indicate prices ruling at date of issue and are subject to review from date of issue.

Payment

- (a) Until a credit account in the Customer's name has been approved in writing by the Company, invoices will be issued by the Company to the Customer on an 'immediate payment' basis, that is to say payment must be made by the Customer to the Company before manufacture or delivery of the goods by the Company. A payment structure must be agreed and in place on receipt of order and prior to any commencement of work, upfront payment will be required to balance any shortfall in credit cover. Any invoice raised will remain a tax invoice in respect of VAT.
- (b) In the event of cover on the Customer's credit account being revoked the Company reserves the right to revert to an 'immediate payment' basis.
- (c) With the exception of upfront payment agreements, terms of payment will be 30 days from date of invoice unless otherwise stated in writing elsewhere.
- (d) In the event of any default by the Customer in payment for the goods on the due date then the Company may without prejudice to any of its rights and remedies hereunder charge interest at the rate of 2% per month on any amount overdue for payment, and may suspend further deliveries to the Customer (with or without cancellation of the balance of the contract) under any contract between the Company and the Customer.
- (e) When goods are manufactured to an agreed programme or date, should the Customer not be in a position to accept the goods the Company reserves the right to issue a vesting certificate and claim payment for the goods, the Company reserves the right to charge the Customer any additional costs associated with the vesting procedure including storage costs. Added premium of £25 will be charged per hard copy of Invoice / Application issued by post.

Warranties

- (a) Unless otherwise agreed in writing, the standard warranty period for the goods is 12 months from the date of delivery.
- (b) Any warranties whether standard or project specific, shall not cover any goods misused in any way while outside the control of the Company in respect of which defects have not been reported to the Company within the time stipulated.
- (c) To the extent that all other warranties conditions and representations may in law be excluded they are hereby excluded, and no liability shall accrue to the Company in respect of any loss, damage or personal injury suffered (whether directly or consequentially) arising out of the supply or re-use of the goods or any defects therein save that the following shall not be excluded: -
 - i) any liability in respect of death or personal injury arising out of the Company's negligence; and
 - ii) such liability in respect of damage or loss arising directly out of the Company's negligence as it would in the circumstances be unreasonable to exclude.

(d) Notwithstanding the foregoing any liability of the Company as set out above shall (except with regard to liability in respect of death or personal injury as set out in sub-clause (b)(i) hereof) in all cases be limited to the invoice price of the goods in respect of which the Customer's claim is made.

Design Services

Where acoustic design consultancy services are provided on a fee-paying basis, such services will be covered under the Company's Professional Indemnity insurance. Where no such fee is payable it is the responsibility of the Customer to ensure the Company is provided with the final design drawings specifications and any associated equipment data to enable the Company to validate the suitability of its product proposals within their intended application. The Company will use its best endeavours to determine from the project specifications provided any special requirements such as fire ratings, usage in clinically clean or highly corrosive or aggressive environments, which may dictate an upgrade or upgrades to the Company's standard product constructional specifications. However, the Company will not be held responsible for any omission or error in this respect, and it is therefore the Customer's sole responsibility to specifically identify and advise any such need, and to check that the Company's specification details, which are provided for Customer's approval prior to manufacture, meet fully with Customer's requirements.

Projects that require upfront CAD and structural design work will be reviewed on a project by project basis and associated costs advised accordingly, should the Customer not proceed with placing an order on the Company to proceed into manufacture, based on the upfront design, the company has the right to absolve all responsibility for the design. All design drawings and calculations in hard copy must be returned or destroyed, all soft copies must be deleted. The design and calculations must not be passed to a third party.

Quotations inclusive of products that are finish painted with PPC (Polyester Powder Coating) are to an 'Unspecified Standard RAL colour paint' with a Gloss Level of 25% + / - 5% band category 'A' from the relevant product selector, PPC thickness 48 µm. Alternative band categories and increased paint thickness will be charged extra as required and can be selected from the 'Specified' section of the product selector under 'Premium' & 'Premium Plus'. All painting of The Company's products is carried out under the Company's Standard Operating Procedure & Paint Test Standard Operating Procedure. **Please refer to Caice [Polyester Paint Colours](#).**

Goods with CE Certification

Any change to design of goods supplied by the company with CE certification will automatically become void, making the certification invalid.

Title to Goods

(a) Legal title to and property in the goods shall remain with the Company and shall not pass to the Customer until payment has been made in full by the Customer for such goods.

(b) During the time prior to passing of legal title in the goods the Customer shall act as bailee for the Company in respect of the goods and shall mark them as the property of the Company, store them separately from the Customer's own goods and if required to do so shall undertake to return them to the Company. If the customer should sell the goods prior to the passing of title pursuant to the terms of this clause then the Customer shall be bound as a fiduciary to preserve and keep separate the monies arising on such sale.

(c) The Company reserves to itself the right to enter upon any premises, without notice, of the Customer or its nominated carrier where the goods are stored prior to passing of legal title to the Customer, for the purposes of inspecting the goods and of re-taking possession of the same.

Waiver

Any failure by the Company to enforce or require strict performance by the Customer of any of the Terms or Conditions contained herein shall not constitute a waiver thereof by the Company nor affect or prejudice the rights of the Company in any way in respect of the remedies open to the Company for any breach of the terms hereof.

Termination of Contract

(a) If the Customer shall make default in or commit a breach of the Terms and Conditions herein contained or of any other of his obligations to the Company or if any distress or execution shall be levied upon the Customer's property or assets or if the Customer shall make or offer to make any arrangement or composition with creditors or commit any act of bankruptcy or if any Petition or Receiving Order in Bankruptcy shall be presented or made against him or if the Customer is a limited Company and any Resolution or Petition to Wind up such Company's business (other than for the purpose of amalgamation or reconstruction) shall be passed or presented or if an Administrative Receiver of such Company's undertaking property or assets or any part thereof shall be appointed the Company shall have the right forthwith to determine any contract then subsisting and upon written notice of such determination being posted to the Customer's last known address any subsisting contracts shall be deemed to have been determined without prejudice to any claim or right the Company may otherwise make or exercise.

(b) If the contract is terminated all reasonable, direct and actual costs incurred will be reimbursable by the Customer to the Company.

Force Majeure

(a) In the event of an outbreak of hostilities (whether war is declared or not) in which the United Kingdom is involved or in the event of a national emergency or if the Company should become either directly or indirectly so engaged on government orders or orders under priority directions as to prevent or delay the fulfilment of other orders the Company shall be entitled at any time on notice to the Customer to make partial deliveries only or to determine the contract without prejudice in any case to rights accrued in respect of deliveries already made.

(b) Delivery may be wholly or partially suspended and no liabilities shall accrue to the Company therefore in the event of a stoppage delay or interruption of work in the establishment of either the Company or of any supplier during the delivery period as a result of strike lockouts, trade disputes, breakdown, accident, storm, flood, fire or failure of third parties to deliver the goods or provide services connected therewith or any cause whatsoever beyond the control of the Company which has the effect of preventing the Company from carrying out its obligations to the Customer hereunder.

Dispute & Resolution

If any disputes or differences arise between the parties under this agreement, the parties shall within 60 days of a written request from either party to the other meet through duly authorised representatives in an effort to resolve the dispute in good faith. Pending the conclusion of such a meeting the parties agree they shall not seek to pursue any other dispute resolution proceedings.

Weights Measures and Illustrations

Whilst every care has been taken to make the information complete and accurate, weights and measurements given in the Company's leaflets, catalogues, price lists or other trade literature should be taken as approximate only and subject to alterations of which the Company cannot undertake to give prior notice. Illustrations are given as a general guide and are not necessarily accurate in detail.

Data Protection Act

Where the Customer provides us with personal data, the data will be held securely in confidence and processed for the purpose of carrying out trading activities with the Company. The Customer accepts that we may consult with and disclose the data to credit reference agencies, banks, credit insurers and other responsible organisations outside our business and that we have nominated, and that such third parties may process the data. The Customer understands that under the Act they have a right to know what data is held on them and if they apply to us in writing and pay the applicable fee. Please refer to our [Privacy and cookies policy](#)

Law Applicable

These Terms and Conditions and any contract between the Customer and the Company are governed by English Law and the English Courts alone shall have exclusive jurisdiction.

Terms & Conditions

Supply Only



Notices

Any Notice in writing hereunder shall be deemed to be received two days after posting to either the Registered Office or the last known trading address of the recipient