John Ward

From: George Burton [george.burton@sky.com]
Posted At: 03 June 2009 12:42
Conversation: Re. Clinic Parking Issue.
Posted To: Inbox

Subject: FW: Re. Clinic Parking Issue.

Hi Matt

I have asked Dr Shahor to outline the method of operation of the proposed clinic and below is his explanation for your information

I intend to arrange to meet Richard Wright to look at methods by which the use can be controlled i.e. limited to its actual use rather than an open consent which may lead to automatic change to a G.P's clinic in the future

Regards

George

George Burton, MCIAT, Director

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-----Original Message-----
From: drilanshahor@talktalk.net [mailto:drilanshahor@talktalk.net]
Sent: 02 June 2009 21:56
To: george.burton@sky.com
Subject: Re. Clinic Parking Issue.

As per your request I am writing to explain the expected level of staff and patients in the new clinic.

It is important to understand the difference between an NHS Clinic and a private multidisciplinary complimentary clinic. In an NHS clinic all of the rooms will be used, the diary will be full and the length of each appointment will be only between ten to fifteen minutes. The turn over of patients therefore will be quite fast. On top of this it will usually have more than one receptionist, a Clinic manager, a nurse or two and sometimes an administrator. I am sure the guidelines for allowing parking spaces is based on this model. The situation in the private complimentary medicine clinic however is very very different.
This is due to the following major points of difference:

1. There is only one receptionist: this person is also the clinic manager and administrator.
2. The capacity of the rooms is rarely over 60% - our most optimistic scenario in our business plan predicts 65% capacity but I would be very happy with 50%.

3. The average length of an appointment is one hour for each patient.
4. The appointment diary of each practitioner is rarely full - often a practitioner will hire a room for the whole day but usually will have a few gaps in the appointment diary. A practitioner may only have a few patients booked in a day.
5. Some practitioners (like myself) will work in two rooms at the same time. It allows more time for the patients to relax.

Taking all of the above into account you can understand why the turn over of patients (and therefore the need for parking) at the complimentary Health Centre is minute in comparison to the NHS Clinic.

All the information given here is based on my 13 years of experience of working in two complimentary health clinics - one in Hinckley and one in Leicester. The clinic in Leicester for example, is located in the city centre area. It is a busy clinic with eight treatment rooms.
Amazingly we manage pretty well with only seven parking spaces (2 for staff and 5 for patients).

I hope this is of help.

I will be very happy to meet with the LPA or to supply them with any further information that they require.

Best Regards,

Dr. Ilan Shahor