

Management Statement – 4 Shenton Close

This statement is submitted to support the application to change use of the above property from C3 dwelling to a children's home to accommodate up one child (C3b). The use will be regulated by *Ofsted*.

The property is semi-detached and has 3 bedrooms. There is a good sized garden at the rear. To the front/side there is parking space for 4 cars. There is also on-street parking available.

The property is located within a built-up area with established infrastructure facilities for residential use. As such, a use for the property as proposed will comfortably fit in to the community.

No internal or external alterations are proposed to the property. The property will remain as is, and the child will be accommodated in the property in the same way that a family with children would use the property. There will be carers 24/7 on duty to support the child, and a manager to manage the house.

The proposed use would not have a harmful impact on residential amenities of properties in the vicinity. The child will live in the same way that other children along the street live with their parents. As such, there will be no material change in the living conditions of neighbours as a result of the development.

The site is within a sustainable location with adequate public transport. There is sufficient space for car parking at the property. The development will not cause harm to users of the highway or the local highway network.

In terms of staffing, there will be staff present at the property 24/7. This is an *Ofsted* requirement. Staff members will have full DBS and clear reference checks. A maximum of 4 members of staff will be on duty at the property at any point in time.

More information is given below (From CH Consultancy) that sets out specific management policies.

Arguably a COL application could have been submitted for this development. There are multiple planning precedents to support such an approach. However, the applicant has chosen to be transparent and seeks full planning permission for change of use.

In summary, it is considered that the use of the above dwelling to accommodate one child will not cause harm to neighbour amenity and will not affect highway safety.

G D Humphreys

February 2026

Background Checks for Suitable Placement:

We understand the importance of thorough background checks to ensure that children are suitable for care in the proposed setting. Our organisation follows a stringent assessment process that includes a comprehensive evaluation of a child's behavioural needs, medical history, and any potential triggers that may contribute to complex behaviours. This process involves collaboration with child welfare agencies, social workers, and medical professionals to ensure that children placed in our care are a suitable match for the facility.

In our commitment to providing the best care possible, we adopt a 2:1 staffing ratio, ensuring that each young person in our care receives the personalised attention they require. Our approach is grounded in therapeutic principles, focusing on the individual needs of each child. Many of the young people we support tend to be introverted and reserved in their expressions. We understand the importance of creating a safe and nurturing environment where they feel comfortable to express themselves positively. In fact, we often encounter situations where neighbours are unaware of a young person's presence due to their quiet demeanour. This is a testament to our dedication to creating a harmonious living environment where young people can develop and thrive at their own pace, supported by a therapeutic approach that empowers them to find their voice and express their emotions in a positive manner.

Management of Challenging Behaviours and Amenity Impacts:

In the event that a child's behaviour becomes challenging to manage and results in significant amenity impacts, our primary concern is the safety and well-being of both the child and the community. While staff are usually not permitted to physically restrain children, our staff are thoroughly trained in de-escalation techniques, crisis intervention, and the principles of PACE (Playfulness, Acceptance, Curiosity, and Empathy). PACE is a vital approach for building positive relationships and managing difficult behaviours. Our on-boarding process includes intensive training in these techniques to ensure that staff can effectively minimise disruptive behaviour episodes while promoting the well-being of the children under our care.

Rehoming Procedures and Timelines:

In (the very rare) case where rehoming becomes necessary due to challenging behaviours and significant amenity impacts, we have established procedures in place to facilitate the process. The timeline for rehoming a child will vary depending on individual circumstances and the availability of suitable alternative placements. We are committed to resolving such situations as swiftly as possible, typically within a matter of weeks.

We value the importance of open communication and collaboration with local authorities and residents. If it would be helpful, we are willing to provide more detailed information about our policies and procedures or to engage in a dialogue to address any additional questions or concerns you may have.

Our dedication to providing a safe and supportive environment extends to our staff, who undergo thorough training in PACE and related techniques as part of their on-boarding process. We believe that this training is essential to ensuring the well-being of the children in our care and fostering a positive community environment.

Please let us know if you require further information or would like to discuss these matters in more detail. We are open to scheduling a meeting or providing any documentation that might help alleviate your concerns.

Statement provided by C H Consultancy.

February 2026